

WEDNESDAY FEBRUARY 27

6 p.m. – 8 p.m. OPENING RECEPTION

THURSDAY FEB 28

9:00-10:00

KEYNOTE-STEPHEN ABRAM - "The Association 2.0: Riding the Edge" What will associations look like in 10 years? What will SLA look like in ten years? What factors will underpin our success? What will create the perfect member and the foundation for information professional success? How can SLA behave today to ensure your success in the future? Stephen Abram, SLA President 2008, will explore the top opportunities for SLA and association success. Be intrigued. Be involved.

Stephen Abram, MLS, is 2008 President of SLA and the past-President of the Canadian Library Association. He is Vice President Innovation for SirsiDynix and Chief Strategist for the SirsiDynix Institute. He was Publisher Electronic Information at Thomson after managing several libraries. Stephen was listed by *Library Journal* as one of the top 50 people influencing the future of libraries. He has received numerous honours and speaks regularly internationally. His columns appear in *Information Outlook* and *Multimedia and Internet @ Schools, OneSource, Feliciter, Access*, as well writing for *Library Journal*. His book, *Out Front with Stephen Abram* compiled by Judith Siess and Jonathan Lorig was published by ALA editions in 2007.

10:30-11:30-Concurrent Sessions

RUTH V. FULLER - "Collaboration – Erasing the Lines in the Sand for effective information gathering and resource sharing"

Collaboration and "information sharing" are terms that are often used, difficult to implement and often misunderstood in application. Collaboration and its value as a productivity enhancer and effective business tool is far from being realized. This presentation will focus on the results of a privately initiated study involving four (4) types of special libraries (non-profit, private, business and academic/business school). The study includes interviews, survey results and observational data involving collaboration and information sharing.

Ruth Vastine Fuller is a Research Librarian for Sutherland, Asbill & Brennan in Atlanta, GA. She received her MLIS from Syracuse University and a certificate in ASL from San Francisco State University. She has over 11 years experience in legal and business research in a business library setting. She teaches legal and business research at the firm as well as for the local chapter of ALLA. She is a member of ALLA and SLA (business and finance division and legal divisions)

STEPHEN GARFIELD (COPYRIGHT CLEARANCE CENTER) – "Digital-Only 'Libraries' and the Services to Support Them"

Considering the ease of content sharing by employees with access to digital libraries, rights management and copyright support must be a strongly considered element of any digital library strategy. This presentation will offer a case history on an international pharmaceutical company's implementation of a global digital library strategy and its integrated copyright capabilities.

Stephen Garfield is the Director of Account Management for the Copyright Clearance Center.

ROBERT HUDSON - "Electronic Legal Information" As legal information migrates to electronic formats the traditional notions of legal information access, authority, and reliability are being bent, if not broken. Government information sources change dramatically as print sources of legal information dry up in favor of electronic alternatives. Courts grapple with the reliability and official status of citations to legal information on the web. Lawyers cope with clients arming themselves with legal information from popular search engines and web portals. Librarians face multiple formats of legal information forcing choices between competing resources.

Robert W. Hudson, J.D., M.L.I.S., is Head of Public Services of Shepard Broad Law Center's Law Library & Technology Center at Nova Southeastern University. As Head of Public Services Mr. Hudson runs the public side of the law library such as circulation and interlibrary loan. He also is an adjunct professor teaching Advanced Legal Research, International Legal Research and other topics. He is the current president of the South Florida Association of Law Libraries (SFALL) and the author of a number of articles including "Prison Law Libraries in Florida". Mr. Hudson earned his B.A. degree from Cal State University in Pomona, M.A. degree from the University of California at Riverside, J.D. degree from Valparaiso University, and his M.L.I.S. degree from the University of British Columbia. He is also a Ph.D. student at Nova Southeastern's Graduate School of Computer and Information Sciences.

12:00-1:30 LUNCH/DAILY ANNOUNCEMENTS/NETWORKING

1:30-2:30 Concurrent Sessions

BELINDA DeLISSER /CAROL REYNOLDS - "The Lost Art of Interviewing: How to Hire Without Regret" This session is based on the premise that interviewing and hiring library staff is an as-needed function and receives little training attention. Thus, many librarians are unfamiliar with basic interview techniques. Librarians need to be able to effectively interview candidates about their library-related skills and also need tools to help applicants demonstrate what they know. This presentation will guide the audience through sample interview scenarios, provide lists of questions to ask and not ask, and present information on testing for library specific skills.

Belinda DeLisser, Recruiting Director, has more than eight years of experience in Human Resources recruiting and customer relationship management. She has extensive experience in recruiting, hiring, training and managing top talent; administering state and federal employment laws; developing new business; and building strong customer relationships. In her recruiting career, Ms.

DeLisser has analyzed compensation, benefits and incentive plans for client companies; developed customized training and orientation programs; and set up processes for matching qualified candidates with client needs

Carol Reynolds, Research Specialist, holds a Masters in Library and Information Science from the University of South Carolina. As a research specialist with Cadence Group, she is part of the team focusing on the library/research needs of its clients. As lead researcher for Equifax's outsourced library, she was responsible for coordinating company-wide research, managing a daily news site, setting and maintaining research alerts, and ordering materials. At the Georgia Department of Industry, Trade, and Tourism, she managed its technical services department – including cataloging and acquisition activities. Most recently, she was part the team coordinating content acquisition and managing the Intranet site of BellSouth's (now AT&T) Virtual Library. In addition, her 20+ years of experience includes managing the Atlanta Information Center of global consulting firm, Towers Perrin.

CATHERINE LAVALLÉE-WELCH – “Live Library Instruction for Distance Learners” Teaching information literacy to Distance Learners is difficult because of the variety of the tools used: the library catalog, the article databases, the e-books and e-journals, etc. Reaching out to those students is important though as they are less likely to come on campus and talk to the librarians face to face. The Lakeland Campus Librarian teamed up with a faculty member to use Elluminate, an online synchronous software system, in teaching information literacy in a live session to distance students in educational leadership.

Catherine Lavallée-Welch is the Associate Librarian for the Lakeland Campus of the University of South Florida. As the first USF librarian on campus, she developed library services and opened the USF Lakeland Library in January 2007. Before moving to Florida, she spent five years at the University of Louisville at the Laura Kersey Library of Engineering, Physical Science and Technology. Previously, she worked as an information broker and an information specialist on various Internet projects in the province of Québec, Canada and in French-speaking Europe. Her research interests include the usage of social software in libraries. A blogger since 2001, she created and maintained several blogs within, and outside of, the biblioblogosphere. She serves as Chair-Elect of SLA's Information Technology Division

J. DALE PRINCE – “I only wiki socially: Using social networking tools to inform, entice, and adjoin” Much as been said and written about online social networking. For many, it can be a great way to connect with friends, family and colleagues. Many businesses and libraries are beginning to use social networking tools to facilitate collaboration, connect with potential clients, and to provide education and training. This presentation will provide an overview of social networking tools and their usage in libraries and information centers.

J. Dale Prince, MA, MLS, AHIP, is Technology Coordinator for the National Network of Libraries of Medicine, Southeastern Atlantic Region located at the Human Services Library of the University of Maryland, Baltimore. Dale provides internet and technology instruction to medical librarians and health professionals within the region, as well as training and outreach for a variety of National Library of Medicine programs and services. Mr. Prince has 17 years experience as an instructor and trainer and seven years of experience as a medical librarian. He received his Master of Library Science from Indiana University, is a member of Beta Phi Mu and is a senior member of the Academy of Health Information Professionals

3:30-4:30 Concurrent Sessions

BARBIE KEISER/ULLA de STRICKER – “Mars and Venus for Information Professionals: Are your stakeholders hearing the message you intended to send?” As the world changes, libraries find that the vehicles they currently employ to keep in touch with their clients/users (e.g., intranets, extranets, e-newsletters) may be a bit outmoded and are no longer doing their intended job(s). This workshop will take attendees through a set of integrated activities that allow a library/information center to engage its clients in a systematic process of gathering valuable insights from each of these vehicles. Such an “audit” utilizes a mix of techniques, including: conducting a comprehensive survey of users, facilitating focus group discussions and holding interviews with selected individuals

Ulla deStricker brings over 30 years of experience to bear on her clients' projects spanning a wide range of challenges. Frequently, she addresses the need to calibrate services and content closely according to the rapidly changing needs and preferences among stakeholder groups, and she has developed a "tried and true" technique for developing an understanding of those needs and preferences.

Barbie E. Keiser is an information resources management (IRM) consultant with extensive experience assisting organizations dealing with the development of a product or service in an environment in which constant change (i.e., shifts in the marketplace) is a given. Familiar with the information needs and concerns of a wide variety of organization types, she works closely with clients to develop suitable and correct information strategies. Barbie has a unique blend of hands-on experience in helping transform the technologic know-how of an organization into productivity and profitability. She demonstrates an in-depth understanding of complex issues and the potential applications for information in each task she undertakes

REBECCA VARGHA – “Core Competencies for Information Professionals of the 21st Century: Building Skills and Seizing Opportunities—Now and for the Future” What does the information landscape of the future look like? What are the core competencies we need as information professionals to navigate our course through a digital world? Where are the jobs of the future? What skill sets do we need to be nimble, sure-footed, and strategic in our approach? Technology changes are developing exponentially and there is virtually an avalanche of information. Our communication patterns from e-mail to iPhones are changing dramatically just as our profession is changing rapidly. We are uniquely positioned to make a significant difference for our respective employers in a virtual workplace.

Rebecca B. Vargha, SLA current Past- President is the Librarian, Information and Library Science Library, University of North Carolina at Chapel Hill.

STEPHEN ABRAM - "Specials on the Edge" What does it mean to be a Special Librarian on the edge of SLA, coming upon the centenary of the organization. Where do we want the organization to go? What does it feel like on the edge?

Stephen Abram, MLS, is 2008 President of SLA and the past-President of the Canadian Library Association. He is Vice President Innovation for SirsiDynix and Chief Strategist for the SirsiDynix Institute.

5:30 p.m. – 8:30 p.m. DALI MUSEUM/DOWNTOWN DINING BUS RIDES (separate fee paid in registration. Ticket includes entry to Dali Museum)

FRIDAY FEBRUARY 29

9:00-10:00

KEYNOTE – GRAHAM FARMELO - "Quantum Information: two revolutions lead to a third" - Dr Farmelo will introduce the exciting possibilities of two worlds coming together: information (in essence the librarians' world) and quantum theory ('his' world). Quantum information is now a hot topic in physics, full of potential that may well change our lives within decades, leading to some surreal new possibilities.

Graham Farmelo is an international consultant in the public dimensions of science, a theoretical physicist and noted scholar of Paul Dirac, who stands with Einstein in the pantheon of twentieth-century scientists. Dr Farmelo's forthcoming biography of Dirac 'The Strangest Man', written mostly at the Institute for Advanced Study in Princeton, will be published by Faber in September 2008. An adjunct professor at Northeastern University in Boston, his previous book 'It Must be Beautiful: Great Equations of Modern Science' was one of the highest-selling popular science books in 2003. He was elected Fellow of the Institute of Physics in 1999

10:30-11:30 Concurrent Sessions

PAULETTE HASIER – "The Rethinking Resource Sharing Initiative and the future of ILL" The Rethinking Resource Sharing (RRS) Initiative is an ad hoc group that "advocates for a complete rethink of the way libraries conduct resource sharing in the context of the global internet revolution." This groundbreaking merging of geographically dispersed academic, federal, and non-profit information groups provides a model for the future of resource sharing and may have profound effects on the information profession. The RRS's radical vision and "Get-It" proto-type will allow individuals to swiftly obtain the information resources they want, regardless of the constrictions of time and space, in the most appropriate format that most suits their immediate needs. The presentation will consider the RRS Initiative's manifesto; how information professionals can overcome physical, institutional, and intellectual barriers and become more adept at negotiating the boundaries between commercial enterprises, user needs, and customer service to create innovative and collaborative partnerships. A brief discussion will also ensue about the future implications of the initiative.

Paulette Hasier, Ph.D., MLS, is currently the Manager of Education and Member Services OCLC CAPCON and has worked as an OCLC trainer since 2005. Paulette Hasier has over 7 years of library experience, having worked in both public and academic/special libraries. Prior to working at OCLC CAPCON, Paulette was the Director and Librarian at the Business Information Center at Southern Methodist University. She has her Ph.D. from the University of Texas at Arlington and her MSLS and MS in History from the University of North Texas.

ILENE STRONGIN-GARRY – "Adopting DSpace for a Corporation" This session explains how InterContinental Hotels Group used DSpace to archive its key learnings and integrated it into knowledge management tools within the department and the corporation. The focus is on the effort to adopt an open source software system, including the decision-making process, upgrades, customizations, growing pains and usage by other departments within the organization.

Ilene Strongin-Garry is currently employed as Manager, Information, Research & Trends for IHG (InterContinental Hotels Group). Her entry into the digital library world started about 4 years ago when she was asked to find digital archive software for a department of 20 people. The digital library that was selected was DSpace. Ilene was honored with SLA's Factiva Leadership Award in 2006.

JEFF WOLFE – "Managing space age content" – Jeff will present in detail how NASA is managing their digital archives and their plans for the future.

Jeff Wolfe is currently a Photo Planner for Imaging Services at Kennedy Space Center where he is the content administrator over the Institutional Computerized Archiving System (ICAS). He is an Air Force Veteran with over 20 years experience in archiving and imagery.

12:00-1:30: LUNCH/DAILY ANNOUNCEMENTS/NETWORKING

1:30-2:30: Concurrent Sessions

DIANE AUSTIN – "Information Architecture: A model for defining the future" As information architecture takes its place as an accepted and emerging discipline, defining a skills set and foundational knowledge base helps librarians and information specialists shape their goals for the future. This presentation will look at the development and definition of "information architecture" as it relates to libraries today and model a toolkit to service the needs of a dynamic information age."

Diane Austin is an instructor at the University of South Florida for the School of Library and Information Science. She teaches web design, information architecture, and instructional technology and has supported the graduate program as an instructional designer and distance learning technology specialist. She holds a Master's in Instructional Systems from Penn State and is currently pursuing a PhD in Instructional Technology at USF.

GRAHAM FARMELO – “The Library: the biographer’s greatest asset and greatest threat” Dr Farnelo relates his experiences of using libraries over the past 5 years in the course of writing his forthcoming biography of Dirac ‘The Strangest Man’, written mostly at the Institute for Advanced Study in Princeton, will be published by Faber in September 2008.

Graham Farnelo, Senior Research Fellow, Science Museum, London is an international consultant in the public dimensions of science, a theoretical physicist and noted scholar of Paul Dirac. An adjunct professor at Northeastern University in Boston, his previous book ‘It Must be Beautiful: Great Equations of Modern Science’ was one of the highest-selling popular science books in 2003.

3:00-4:30: PANEL DISCUSSIONS

BARBARA SHEARER/ INEZ DINWOODIE/ DEBORAH BALSAMO – “Creating digital libraries: practically speaking” Barbara, Inez and Deborah discuss how they master the challenges of time and space in their individual libraries. Each faces different challenges as corporate, federal and academic medical libraries. They will describe their experiences starting new digital libraries in the post-web era, goal setting, decision making for real and virtual spaces, and collection development strategies to meet needs of remote users. Plenty of time will be allowed for questions and discussion with attendees with an emphasis on practical advice and applications.

Barbara Shearer is the founding library director of the Florida State University College of Medicine Maguire Medical Library, which was created in 2001 with digital access in mind from its beginning. Graduating in 1978 from the University of Illinois, Shearer has held positions in hospital and academic medical libraries in Alabama, Pennsylvania and Florida for over 25 years. She has had the privilege to develop and deliver library services during this most exciting time for both libraries and our customers.

Inez Dinwoodie is the Team Lead for InfoCenter Services at the MITRE Corporation in McLean, Virginia. In that role she is responsible for the acquisition of electronic resources for the corporation as well as managing MITRE’s InfoCenters in Virginia and Bedford, Massachusetts. Dinwoodie received her MLS from the University of Maryland in 1994. She has also worked in the Fairfax County Public Library System as well as the Patch Barracks US Army Library in Vaihingen, Germany.

Deborah Balsamo is the National Program Manager for the Environmental Protection Agency’s National Library Network where she has the responsibility for coordinating the operations and leading the strategic direction of EPA’s libraries. Deborah works for EPA’s Office of Environmental Information (OEI) in Washington, DC, and is based in North Carolina. A professional librarian for over ten years, she earned her Master of Science in Library Science Degree in 1997 from The University of North Carolina at Chapel Hill’s School of Information and Library Science.

NANCY KELLETT/ JOE CLARK/ MEG KRIBBLE / ANDREW SANDERBECK – “SecondLife in the library and instruction world: Curious about Second Life or other immersive 3-D environments?” “Wondering what all the fuss is about? Come to the Virtual Worlds and Libraries Panel Discussion to hear the stories of people who have successfully incorporated a virtual presence into their jobs and more.

Nancy Kellett has been a reference and instruction librarian at the Florida State University science library since 2003. Prior to that, she was employed by FSU’s campus computing organizations, spending her time programming, training users, and supporting everything from PCs to supercomputers. Her research interests include Library 2.0 and virtual worlds librarianship

Joe Clark is a faculty development consultant at FSU’s Center for Teaching and Learning. He has been in Higher Ed and Instructional Development for the past twenty years, and currently teaches an online undergraduate course in New Communication Technologies and Contemporary Society. He’s working on a Ph.D. in Environmental Communication, and one of his research interests is environmental education in Second Life

Meg Kribble is Emerging Technologies, Reference, & Instructional Services Librarian at the Nova Southeastern University in Davie, FL. She received her MLS from the University of South Florida in 2006. Her Second Life avatar is Anne Idler.

Andrew Sanderbeck is an expert trainer and trusted consultant on leadership and the development of management teams and was recently a featured presenter at the 2006 American Library Association Conference in New Orleans. He is the founder of The People-Connect Institute, an organization that enjoys serving others that value professionalism, vision and purpose and making a difference in their organizations and communities. He publishes the Library-Connect Newsletter, a free monthly e-publication read by management professionals around the world.

4:45- 5:30 p.m. Closing Session “Meet and Chat with the SLA President”

Take this opportunity to ask President Abram questions and provide input to the future of SLA including your ideas about SLA’s Centenary Celebration in 2009.