

DPER BULLETIN

v. 26, no. 2 December 2003

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From The Chair...

New Year greetings to all members! We are six months into the SLA planning cycle, and I am happy to announce that the programming for DPER has been finalized. I encourage everyone to look at the list of meetings and programs for our division in this Bulletin. The programming is made up of sessions that are specific to our industry and generally to all librarians. To keep the cost of the conference down and to encourage networking with other members of SLA, I partnered with the Library Management Division, the Information Technology Division and the

Advertising and Marketing Division for some of the programming.

We have speakers for these sessions who are stellar. To give you an idea of the caliber of the speakers, we have Guy St Clair, who is a former SLA President, speaking about the latest in knowledge management. Bill Horvath with the Department of Energy, Ellen Sartorius of Ernst & Young and Marlene Vogelsang with the Energy Resource Center have all agreed to speak about industry resources. Marcia Morante with KCurve and Kathy Nordhaus with Raytheon Company will talk about creating useful taxonomies.

DPER meetings are also on the list, and all members are invited to join us. In particular, the Annual Meeting is scheduled as a breakfast instead of lunch. The Board decided to change the time of the meeting because of feedback from members. Many members felt that the luncheon meeting took them away from other programming at the conference. We wanted to free up this time for you and thought breakfast was a great way to start the day.

Before I close, I wanted to mention a great networking opportunity for the conference. The Board decided to hold the outgoing board meeting from 7:00

to 9:00 p.m. on Saturday at a restaurant to be named. If you are interested in attending the board meeting and dinner, please RSVP to me. I will have more information posted to the DPER web site and included in the Bulletin that will be published in the first quarter of 2004.

Best wishes for a great year,
Gina Williamson

PER Officers & Committee Chairs 2003-2004

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**Call for Nominations for the
Petroleum and Energy Division**

The Nominating Committee is taking nominations for the following positions for the 2004-2005 SLA year:

Chair-Elect
Treasurer

If you know someone whom you think would be "perfect" for either of these

positions, or if you are interested in one of them yourself, please send e-mail to fedej1@bp.com or call one of the Nominating Committee.

We look forward to hearing from you.

Nominating Committee
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PER Member Update

What's new with you? It's time to toot your own horn and let PER members know what's going on in your professional life. If you have recently changed jobs, earned a promotion, received an award, presented at a conference or workshop, been involved in a interesting project, or published an article or book, please drop PER Membership Chair Daran Bishop a line at dlbishop@marathonoil.com and we'll include your news in the next PER Bulletin.

Also, let Daran know if you know of someone else who has news to share, and she will follow up with them regarding the details prior to printing anything in this column.

PER Member News

Ann S. Coppin has joined the staff of the Jet Propulsion Laboratory Library as a reference librarian.

PER member Business Development Chair, Marlene Vogelsang, was honored recently by the San Francisco Bay Region Chapter. Marlene received the chapter's annual "Professional

Achievement Award" for notable and enduring contributions to the chapter, the association and the profession. These accomplishments can be made through outstanding leadership in the Chapter and in committee work, participation in seminars, teaching courses and public speaking, publications and editorial contributions, innovations at the worksite, mentoring activities or extracurricular activities, which provide the profession and/or the Chapter with commendable publicity and acclaim. Marlene has been active and involved with SLA activities since she was a library school student at San Jose State's Library and Information Studies graduate program. That involvement continued with both the San Andreas and San Francisco Bay Region Chapters, Petroleum Energy Resources Division as well as association and local information/library organizations.

At the presentation on November 18, at the Pacific Energy Center, Marlene was honored by the presence of many of her friends and SLA colleagues. She noted that her continuing involvement was about "giving back" to the profession that has long provided her with mentoring, continuing educational development and training, and more notably, colleagues who have become friends.

Details about Marlene's achievement may be found in the September/October issue of Bayline, the chapter newsletter at <http://www.sims.berkeley.edu/sfsla/bulletin/septoct03.pdf>

Please welcome the following new members to the Petroleum & Energy Resources Division:

Lisa B. Dove
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101 Independence Ave. SE
Washington, D.C. 20540-1010
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ldove@crs.loc.gov

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Help grow PER Division membership
By Daran Bishop
Help keep the Petroleum & Energy Resources Division strong and growing by spreading the word and recruiting new members. Do you have a co-worker

who is currently not a PER member? Do you know a student who would benefit from PER Division membership? Do you have a friend that enjoys PER conference programming? These are all potential recruiting candidates. Tell colleagues, friends, vendors and students about the PER Division and the benefits of being affiliated with over 200 information professionals who all share an interest in the petroleum and energy industries.

SLA has made recruiting even easier (and sweeter!) by providing an email template that you can use to contact potential recruits. Here are the materials you need to recruit new SLA members:

SLA Membership Application
(<http://www.sla.org/content/memberservice/joinsla/index.cfm>)

SLA Keyword...Recruit Email Template to Send to Recruits
(<http://www.sla.org/Keywordrecruitmail>)

So do your division a great service and get those referrals in. With your help, we'll have some new members to announce in the next PER Bulletin.

Archives Contributions Requested by Jan B. Heagy

The PER archives document the organization, development, functions, and activities of the division. What kind of things belong in the archives? Here is an abbreviated list:

- PER awards documentation
- PER bylaws
- PER meeting minutes
- PER membership directories
- PER member news clippings

- PER newsletters
- PER photographs
- PER procedures manuals
- PER proceedings - including field trip road logs and papers presented at meetings
- PER publications

Send archives contributions to:
Jan Heagy
5466 Indigo St.
Houston, TX 77096

My e-mail is jbheagy@mac.com
During working hours I can be reached at 713-431-4466.
My home telephone number is 713-666-7805.

ASIS&T Annual Conference October, 2003

By Ann Coppin
I attended the American Society for Information Science and Technology (ASIS&T) Annual Conference held in Long Beach on October 19-22, 2003. The theme of the meeting was "Humanizing Information Technology: From Ideas to Bits and Back." The following summarizes my notes from some of the meetings I attended.

The Plenary Session's theme was Humanizing Information Technology: New Directions in Information Science Practice. Of the three speakers, I found the presentation by Brian Detlor of McMaster University on "Library Portals and Enterprise Intranets" most interesting. His presentation is available at <http://www.business.mcmaster.ca/msis/prefs/detlorb/>. Some of Detlor's key points are:

1. We are moving toward knowledge portals that engage people so

as to provide collaboration and communication, not just content. Portals will make us work smarter.

2. Library portals are more than web-based front ends to the catalog. They are virtual communities which are not based in design on the physical basis or hierarchy of the existing physical library

3. Enterprise portals enable an organization to unlock internal and external stored information with a single gateway. Personalization features are important.

4. Knowledge portals support information content and search and retrieval as well as collaboration and communication. They are there to support knowledge work and can signal the potential value of information.

The session “The Death of the User” was aimed more at the academic ASIS&T member. The user concept was useful in the past with its focus on the exchanges of interactions between the person and the system they are using. However, many information and communication technologies (ITC) with user centered design do not work well for their intended audiences. The speakers felt the concept has reached the point of diminishing returns and suggest the use of social informatics. Basically this means looking at people, information and communication technologies (ICT), and the contexts of ICT design independent of use.

The overview of recent research projects given by Carol Tenopir in the session “What Can We Learn From Usage Data?” was very interesting. This was a summary of research reported in “Use and Users of Electronic Library Resources”

<http://www.clir.org/pubs/reports/pub120/pub120.pdf> . According to her, conclusions of a study are dependent upon the method used in the study! The types of methods include: 1. logs and cover what groups do, but does not give motivation; 2. interviews/survey/journal which find opinions, what the individual and group say they do and why, but people do not always do what they say they do; 3 critical/last incident which focuses on what individual say they do and why, but these incidents may not represent usual practice; 4. observation/experiment (typically just a few people included in study) which shows what an individual does in a controlled or natural setting and why, but being small and controlled may not represent what actually is done; and 5. citation analysis which shows what authors cite, but not everyone is an author.

Internet Corner – Cell Phones, PDA, Wi-Fi, Oh My!

by Ann Coppin

Technology advances provides opportunities and challenges for providing information to our customers. Cell phones transmit pictures, provide text messaging and access the internet. PDA's not only have calendar and contact information but also have word processing, spreadsheets, access the internet, contain e-books, and exchange information with computers. Wi-Fi provides wireless access to the Internet/World Wide Web. Is there an answer to the question “How do these technologies fit into our toolkit?”

The special issue of Scientific American in October, 2000, gave us warning of what was coming. It basically said that wireless networking is providing the

infrastructure for broadening the access to the Internet. Wireless access allows people to access the Internet from cellular phones, handheld computers and other portable gadgets.

<http://www.sciam.com/article.cfm?articleID=000CFD38-1BE2-1C73-9B81809EC588EF21&catID=2>

Alpert, Mark and Musser, George, "The Wireless Web," *Scientific American*, October 19, 2000.

This is the lead introduction to this special issue.

The use of PDAs and cell phones to access the Internet was mentioned in SLA's Continuing Education course on June 9, 2002 - TechStorm: technology Brainstorm & Environmental Scan - given by Stephen Abram, Jane Dysart. Text messaging using cell phones was a thought provoking idea. The LACASIS chapter meeting on March 27, 2003 was on "PDA Services in Libraries." Local librarians told how they were using PDA's for inventorying collections or downloading a resource for point-of-use (e.g. medical drug guides, dictionaries, physicians desk reference). A challenge brought up by librarians about Web pages being accessed through wireless devices is that technical considerations affect the transmission of information. This means Web pages, or alternate Web pages, need to be designed considering the limitations of PDAs and cell phones.

Additional articles include:

<http://caliban.emeraldinsight.com/vl=1895705/cl=41/nw=1/rpsv/cw/www/mcb/07378831/v21n4/contp1-1.htm>

Library Hi Tech, v. 21, no. 4, 2003 - Table of Contents - six articles about PDAs

Seadle, Michael, "Mental Models for Personal Digital Assistants (PDSa)," p. 390-392.

McCullough, Hohn, "Redesigning Library Applications for PDAs: ILS Vendor Perspective," p. 393-399.

Peters, Thomas A, et. al., "PDAs and Health Sciences Libraries," p. 400-411.

Garrison, Julie, et. al., "Supporting PDAs: the Experience of a Health Sciences Library," p. 412-418.

Deneen, Linda, and James Allert, "Hand-held Computers in the Classroom and the Library: Teaching and Learning Resource Issues Resulting from Widespread Deployment at the University of Minnesota Duluth," p. 419-425.

Larsson, Laura C., "Improving Your Productivity with a PDA: Some Suggestions," p. 426-439.

<http://www.infotoday.com/cilmag/mar03/index.shtml>

Computers in Libraries, v. 23, no. 3, March 2003 - The theme of the entire issue is "Welcoming Wireless to Your World."

Two articles from the issue are:

<http://www.infotoday.com/cilmag/mar03/williams.shtml>

Williams, Joe, "Taming the Wireless Frontier: PDAs, Tablets, and Laptops at Home on the Range," p. 10-

<http://www.infotoday.com/cilmag/mar03/balas.shtml>

Balas, Janet L., "Does Wireless Really Mean No More Wires?" p. 44-

http://www.infotoday.com/cilmag/oct02/galganski_peters_bell.htm

Galganski, Carol, Tom Peters, and Lori Bell, "Exploring Planet PDA," *Computers in Libraries*, v. 22, no. 9, October 2002.

<http://www.infotoday.com/cilmag/mar02/embrey.htm>

Embrey, Theresa A. Ross, "Today's PDAs Can Put OPAC in the Palm of Your Hand," *Computers in Libraries*, v. 22, no. 3, March 2002.

<http://www.infotoday.com/cilmag/mar01/glover.htm>

Glover, James L., "Look Ma, No Wires! Or the 10 Steps of Wireless Networking," *Computers in Libraries*, v. 21, no. 3, March 2001.

<http://www.handheldlib.blogspot.com/>

The Handheld Librarian
A blog for those librarians using handheld devices. A recent posting asked about cataloging PDA resources.

<http://www.theshiftedlibrarian.com/>

Another blog which includes PDAs in the topics covered.

Articles of Interest

http://www.infotoday.com/cilmag/nov03/goans_vogel.shtml

Goans, Doug and Teri M. Vogel, "Building a Home for Library News with a BLOG," *Computers in Libraries* v. 23 no. 10, November/December 2003.

<http://www.dlib.org/dlib/june03/kenney/06kenney.html>

Kenney, Anne R., McGovern, Nancy Y., Martinez, Ida T., and Heidig, Lance J., "What Academic Librarians Can Learn from Alternative Information Providers," *D-Lib Magazine*, v. 9, no. 6, June 2003. About Google Answers and library reference services.

<http://www.infotoday.com/online/jan04/perez.shtml>

Perez, Ernest, "Web Conferencing for Libraries: 'Can You Hear Me Now?'" *Online*, v. 28, no. 1, January/February 2004.

Conferencing is good not only for meetings and training but also for virtual reference and consultations.

<http://www.infotoday.com/online/nov03/plosker.shtml>

Plosker, George R., "The Information Industry Revolution: Implications for Librarians," *Online*, v. 27, no. 6, November/December 2003.

His report of his panel discussion with Gary Price, and Stephen Abram at the 2003 Annual SLA meeting in New York. They discussed the impact of Google, vendors/aggregators, industry consolidation, and marketing library services.

<http://www.spectrum.ieee.org/WEBONLY/wonews/oct03/1003ofac.html>

Kumagai, Jean, "Will U.S. Sanctions Have Chilling Effect on Scholarly Publishing?" *IEEE Spectrum Web Only News*, October 15, 2003. For additional information about this issue see: http://www.ieee.org/portal/index.jsp?pag eID=corp_level1&path=about&file=ofac.xml&xsl=generic.xsl

Sites of Interest

<http://www.agiweb.org/gap/>

American Geological Institute Government Affairs Program
AGI's GAP is focused on Congress and the federal agencies. Reviews of proposed funding, programs and actions taken by the federal government are provided. The most recent Energy Policy Overview was issued October 3, 2003 at

<http://www.agiweb.org/gap/legis108/energy.html>.

<http://www.earthsystem2004.org/>
International Symposium on Earth System Science (ISES 2004)",
This meeting will be held in Istanbul on September 8-10, 2004.

<https://cindasdata.com/>
Center for Information and Numerical Data Analysis and Synthesis (CINDAS) at Purdue University has formed CINDAS LLC to disseminate materials properties data collected and analyzed. "CINDAS LLC is committed to carrying on the tradition of providing reliable materials properties data established by CINDAS in an easily accessible and searchable electronic format."

<http://www.eurogeosurveys.org/>
"EuroGeoSurveys pools and analyzes information from European Union countries while establishing a central database for EU member states and promoting member cooperation and assistance. Also available from this site is the European Geological Data Catalogue (GEIXS), geologic maps and sectors providing information on soil and land use; groundwater; mineral resources; natural hazards; energy; urban and marine environment and climate change."

<http://ndrd.gsfc.nasa.gov/>
Natural Disaster Reference Database "a bibliographic database on research, programs, and results which relate to the use of satellite remote sensing for disaster mitigation. The NDRD was compiled and abstracted from articles published from 1981 through January 2000."

<http://egj.lib.uidaho.edu/>
The Electronic Green Journal provides peer-reviewed articles, book reviews, news, and information on current printed and electronic sources concerning international environmental topics.

<http://www.ngdc.noaa.gov/seg/segd.shtml>
Land Geophysics and World Data Center for Solid Earth Geophysics

<http://www.scambusters.org/>
Internet ScamBusters
This site was recently useful to confirm that the Queensway International Lottery e-mail received was a scam.

<http://www.ftc.gov/bcp/online/pubs/online/dotcons.htm>
Federal Trade Commission's list of Top Ten 'DotCons'

<http://moneycentral.msn.com/content/Savinganddebt/Finddealsonline/P61914.asp>
Top 10 Internet scams for 2003
I have recently received a number of variations of the Nigerian money scam. This article confirms the scam can be from a number of different countries.

<http://www.seab.energy.gov/publications/FSPFinalDraft.pdf>
Secretary of Energy Advisory Board, U.S. Department of Energy, "Critical Choices: Science, Energy, and Security - Final Report." October 13, 2003, 38 p.

<http://cfpub.epa.gov/si/>
EPA Science Inventory
"Searchable, Agency-wide catalog of...activities such as research, technical assistance and assessments, along with more than 750 peer-reviewed products."

<http://www.epa.gov/ord/htm/researchstrategies.htm>.

EPA's Human Health Research Strategy
"This plan will further the Agency's mission to protect public health by identifying and prioritizing the scientific research that will be conducted over the next 5 to 10 years in the fields of biology, ecology and other environmental sciences."

<http://www.vosgeschocolate.com/>
Vosges Chocolates

"fantastic chocolate shop on Michigan Avenue in Chicago" according to PER member Joyce Fedeczko. She also suggests the following Web sites

<http://www.mcphree.com/index.html>
Archie McPhee

Source of the Librarian Action Figure.

<http://www.armchairempire.com/action-figures/giles.htm>

Buffy Giles Action Figure (to partner your Librarian Action Figure)

<http://www.travlang.com/languages/iloveyou.html>

Travlang's "I Love You" in many languages - good for Valentine's Day.

SLA Announcements

Registration is now open for the SLA Leadership Summit (formerly Winter Meeting) January 21-24, 2004, in Albuquerque, NM, USA. Visit the Leadership Summit Homepage for further information

<http://www.sla.org/content/leadership/2004LeadershipSummit/Leadershipsummithomepage.cfm>

Those who were unable to join us this past June can recap some of the courses

presented by the divisions available at the 2003 Conference Presentations page.

<http://www.sla.org/content/Events/03conferencepresentations.cfm>

News from SLA HQ:

The SLA Board of Directors recently adopted new Vision, Mission, and Values statements. The statements are based on the values that shape and inspire SLA's operations and clearly articulate its purpose and desired state of the organization and are at the hub of the its strategic branding initiatives. "The vision and mission statements bring a new perspective and focus to the way the Association will be operated in the future," remarked SLA Executive Director Janice R. Lachance.

"Having these securely in place, we have taken a bold step forward, positioning ourselves as a leading organization of global information professionals who are interested in advancing their careers."

To view the Vision, Mission and Core Values, please click on the provided URL.

<http://www.sla.org/content/SLA/strategy/c/slanplan/index.cfm>

Public Policy

Visit SLA's Public Policy Central for the latest reports and responses to the changes made through the USA Patriot Act that affect us all. Since its passage on October 26, 2001, many libraries have seen an increase in law enforcement inquiries. Authorities have sought access to patron records, including electronic mail and other electronic communications. The USA Patriot Act was designed to broaden the surveillance capabilities of law

