

PER BULLETIN

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A Message from the Chair...

A year has passed and I find myself getting ready for another SLA Annual Conference. I am thrilled at the chance to see old friends and catch up on news of the day. I know there will be opportunities to learn new things and experience new challenges. I am excited... and yet fearful.

I look at my To Do list, and I must admit that in some ways it has been a year of missed opportunities, unfulfilled expectations, and broken promises. My natural response is to feel defeated, embarrassed, uncomfortable -- to avoid contact; keep a low profile.

I tell myself to avoid that response -- to face the music and keep dancing. In some ways, it's like a new school year

with a new set of teachers and a clean grade book. I want to join in and be part of the party. Upon reflection that approach is a good one not just for the days and weeks ahead and my professional life -- but for life in general.

I will listen
Catch the beat,
Move my feet,
And keep dancing!

By now many of you have registered for the LA Conference and are doing detailed planning for program sessions, meetings, and social events. Some of you may be struggling to get approval or to find the time and money to attend. You may not even know until the last minute if you will be there.

Whatever the case, please take a close look at all the program sessions and events. There are the some excellent programs including those that are PER sponsored programs. We are joint sponsor on two programs – one on energy conservation and one on applications for geographic information systems. We are also joint sponsor for a Monday night dessert reception - a good networking opportunity. We have planned two programs just for us – one

on energy information portals and one on buried Internet information resources.

Don't forget the business meeting and luncheon on Tuesday. If you cannot join us for lunch, please consider arriving in time for the business session. And remember that the two division Board meetings (Sunday afternoon and Wednesday afternoon) are open to all members. We not only invite you to attend but solicit your input and active participation.

It has been a real pleasure to serve as the Division Chair for 2001-2002. I look forward to working with John Galloway and the new Board over the next year. I want to thank all those individuals who served in various roles and helped the PER *music* continue. I especially want to thank Linda Musser and Ann Coppin for their individual and joint efforts on the *PER Bulletin*, and Pam Weaver for her leadership of the Nominating Committee to get a strong slate of candidates for the new year.

And lastly, I want to encourage you to join in, catch the beat, and dance with us!

Janice Anderson
PER Division Chair

PER Officers 2001-2002

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VOLUNTEERS NEEDED FOR PER DIVISION. WE WANT YOU!

Volunteers are needed for PER committees. Do you have an interest or a special talent that you are willing to invest in the Petroleum and Energy Resources Division? Please contact PER Chair, Janice Anderson (jca@aiahelp.com) or Chair Elect John Galloway (john.galloway@halliburton.com).

Internet Corner – Reference in the 21st Century By Ann Coppin

Reference service and the tools used for it are changing. California has been experimenting with “24/7” reference service in public and some academic libraries through the Metropolitan Cooperative Library System’s (MCLS) 24/7 Reference and Golden Gateway Library Network Public Libraries’ QandAcafe. The MCLS 24/7 service is now truly 24 hours a day, seven days a week. The QandAcafe service is open 2:00-9:00 p.m. seven days a week. Both services allow both chat between the customer and the librarian and “pushing” of web pages to the customer. Both services follow up immediately with an e-mail to you of a transcript of the session. I have tried both services. Both use web resources to answer your question. 24/7, for those customers coming from member libraries, offers a referral service to the MCLS Reference Center for questions needing more research. With one question I asked, I looked at the sites referenced - the e-mail transcript is very useful for this - and decided I needed more information. When I connected with 24/7 about two weeks after the original question, the librarian was able to bring up the original session, review it and go from there. I now have more web sites to check out for answers. From a user’s perspective, this is a reference service that is very useful. While there is a place for e-mail reference, the chat and ability to see a site duplicates the reference interview and helps in identifying information that will answer the question.

<http://libraryjournal.reviewsnews.com/index.asp?layout=article&articleid=CA210717> Kawakami, Alice K., "Delivering Digital Reference," NetConnect Supplement, Spring 2002, to Library Journal, April 15, 2002, p. 28-29. Managing digital reference at UCLA. Kawakami gives practical advice based on experience and includes lessons learned from similar projects.

Helfer, Doris Small, "Leading Libraries: Virtual Reference in Libraries: Remote Patrons Heading Your Way? (Industry Trend or Event)," Searcher, Vol. 9, no. 2, February 01 2001, p. 67+ Available electronically from Find Articles.com, <http://www.findarticles.com/> Description of the 24/7 project and LSSI software used for QandAcafe.

Kimmel, Stacey, and Jenne Heise, "Being There: Tools for Online Synchronous Reference," Online, Vol. 25, No. 6, November/December 2001: 30-39. Available electronically from Find Articles.com, <http://www.findarticles.com/> Discusses a number of software packages to use for virtual reference. Tools described were Convey Systems, LiveHelper, Live-Assistance, InstantService, CS-LIVE, and LivePerson.

<http://vrd.org/index.shtml>

Virtual Reference Desk
This Project is sponsored by the United States Department of Education and is dedicated to the advancement of digital reference and the successful creation and operation of human-mediated, Internet-based information services. VRD

Conference proceedings are available through this site.

<http://www.public.iastate.edu/~CYBERSTACKS/LiveRef.htm>

LiveRef(sm): A Registry of Real-Time Digital Reference Services
Gerry McKiernan at Iowa State University maintains this directory of special, academic, research, public, government, and other libraries that maintain various types of real-time online reference services.

Articles of Interest

Perez, Ernest, "Web Search Agents: "One-Stop Shopping" for Researchers," Online, Vol. 26, No. 2, March/April, 2002, pages 20-25.

Available electronically from Find Articles.com,

<http://www.findarticles.com/>

Perez defines "Web Search Agents" as general Web searching software tools. He is specifically looking at two programs, BullsEye Pro and Copernic Pro, which are located on your desktop computer. The software automatically searches multiple Web search engines and combines the results into a report. After recently attending a workshop session discussing BullsEye Pro, I believe this type of software is also one of the tools that will become common for reference services.

California Sites of Interest

The Southern California Chapter has set up a local arrangements discussion list, linked to the official SLA 2002 pages, where attendees to the LA conference from outside the LA area can ask us questions about local arrangements, weather, hotels, events, etc. Subscribe to

the list by sending the message "subscribe sla-la2002 Your Name" to lists@lists.sla.org.

<http://library.csun.edu/dhelfer/2002/rest.html>

Welcome to Los Angeles - Restaurants of L.A. compiled by Doris Helfer
Organized by type of cuisine, Convention Close, Santa Monica/Beverly Hills area, and links to helpful L.A. restaurant guides online for restaurants and bars outside of the downtown area. The links list includes a link to the ALIS 2001 Restaurant Guide, compiled by Susan Trauger, Librarian, Los Angeles County Museum of Art. Doris, in response to a question about restaurants for a group of about 20 mentioned Ciudad, Pacific Dining Car, McCormick and Schmick's, Water Grill, and Café Pinot.

<http://library.csun.edu/dhelfer/2002/welcome.html>

Welcome to Los Angeles
The Southern California Chapter site for the Annual Conference.
There are links to libraries, museums, attractions, etc.

<http://www.aaa-calif.com/westways/0502/winds-1.asp>

Lehrer, John, Photographs by Todd Masinter, "Winds of Change," Westways, Vol. 94, No. 3, May/June 2002, p. 68-73.
"Wind could help provide more electricity for California, but efforts to rev up this supply of clean, renewable energy are stalled. Also, Riverside native Susan Straight reflects on the strange metal trees planted in the desert landscape."

<http://www.aaa-calif.com/>

AAA - Automobile Club of Southern California

Check out Westways Online for current and past issues. As well as the article on wind power, the current issue has articles on San Francisco, Southland's best steak houses, and the U.S. Grant Hotel in San Diego.

<http://www.lapl.org/photo/insideout/>

Inside/Out: Downtown Los Angeles
Marissa Roth's photographs of downtown Los Angeles, California; From the Los Angeles Public Library.

Sites of Interest

<http://www.ala.org/ascla/issues.html>

ASCLA: Important Issues
If you need information about accessibility and the Americans with Disabilities Act (ADA) this site can be a starting point.

<http://www.ala.org/editions/samplers/mates/>

Adaptive Technology for the Internet: Making Electronic Resources Accessible to All - The Online Version. by Barbara T. Mates
Appendix A provides links to Web sites helpful for information on accessibility.

<http://www.oreillynet.com/pub/a/javascript/synd/2001/11/30/accessibility.html>
A Primer for Accessible Web Pages by Matt Margolin and Apple Developer Connection, 11/30/2001

This paper provides guidance for designing Web pages that comply with federal guidelines for accessibility.

<http://usability.gov/>

Usability.gov

The National Cancer Institute resource for on designing accessible Web sites and user interfaces that meet government regulations. Provides links to other usability sites.

<http://www.managementhelp.org/boards/boards.htm>

Free Complete Toolkit for Boards Information applies to nonprofits and for-profits unless noted otherwise. Developed by Carter McNamara, Authenticity Consulting, LLC

<http://www.let.leidenuniv.nl/history/res/bushis/>

Business History

Leiden University's Business History site contains links to firms' history pages, bibliographies and the occasional academic paper.

<http://www.thecorporatelibrary.com/>

The Corporate Library

"The Corporate Library is intended to serve as a central repository for research, study and critical thinking about the nature of the modern global corporation, with a special focus on corporate governance and the relationship between company management, their boards and shareholders."

<http://www.llrx.com/features/enron.htm>

The Collapse of Enron: A Bibliography of Online Legal, Government and Legislative Resources

Created by law librarian Stephannie J. Burke for the Law Library Resource Xchange (LLRX).

<http://www.euro.ecb.int/en.html>

The euro: banknotes, coins, and more. A link to a euro converter is placed on this page.

<http://gaspricewatch.com/>

GasPriceWatch.com

The "world's largest consumer advocacy site for fuel prices." Enter your zip code, city, or gas station with address and see instant gasoline prices from across the United States and Canada. Also provides information about heating oil prices.

<http://www.fuelgaugereport.com/>

AAA's Daily Fuel Gauge Report

The results of daily surveys (via credit card transactions) of more than 60,000 self-serve gas stations in the U.S. are posted here courtesy of the American Automobile Association (AAA). Also lists price yesterday, a month, and a year ago. Data provided in cooperation with OPIS Energy Group and Wright Express, LLC

<http://www.lib.utexas.edu/engin/instruction/PTUT/ptut.html>

Patent Searching Tutorial

The McKinney Engineering Library at the University of Texas at Austin provides this tutorial.

<http://patents1.ic.gc.ca/intro-e.html>

Canadian Patent Database

The Canadian Intellectual Property Office database provides access to over 75 years of patent descriptions and images. "You can search, retrieve and study more than 1,400,000 patent documents." There is a link to the Canadian Trade-marks Database.

<http://www.tipping.org/TopPage1.shtml>
The Original Tipping Page
Organizes guidelines by service (for example, restaurant, hotel, limousine). It includes U.S. and international recommendations.

<http://www.anwr.org/>
anwr.org - Arctic National Wildlife Refuge
This site is sponsored by Arctic Power, a non-profit citizen's organization founded in 1992 to expedite congressional and presidential approval of oil exploration and production within the Coastal Plain of the Arctic National Wildlife Refuge.

<http://energy.er.usgs.gov/coalres.htm>
U.S. National Coal Resources Data System
Contains the location, quantity, and physical and chemical characteristics of U.S. coal deposits.

<http://www.drought.noaa.gov/>
NOAA's Drought Information Center
Provides current information, background information, individual state information, etc.

<http://lwf.ncdc.noaa.gov/oa/climate/research/cie/cie.html>
Climate Indices for the Economy
The National Climatic Data Center in Asheville, North Carolina, provides this site "to enhance the understanding of weather and climate's effects on socioeconomic sectors of the United States."

<http://www.fe.doe.gov/>
Department of Energy - Fossil Energy
Covers electric power R and D, oil/gas R and D, fuels R and D, oil reserves, electricity regulation, and gas regulation.

The report, Environmental Benefits of Advanced Oil & Gas Technology is found at
http://www2.fossil.energy.gov/oil_gas/environment_rpt/index.html.

<http://pubs.usgs.gov/products/books/openfile/>
U.S.G.S. Geologic Information - Open File Reports
Listing of Open File Reports by year. Entries for individual reports vary from abstracts to the complete report.

<http://www.solarcooking.org/>
The Solar Cooking Archive
Provided by Solar Cookers International. This is a collection of resources about using the sun's heat for the specific purpose of cooking.

Los Angeles Conference Sponsors for PER

We'd like to add our personal thanks to these sponsors for their support of our division.
Dorothy Eska and Marlene Vogelsang
Co-chairs, PER Fundraising Committee

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Editions Technip is already well known in its field. It publishes original works in English, English translations of its best existing French titles, and the proceedings of international symposia. It also publishes the journal "Oil & Gas Science and Technology, Revue de l'Institut Français du Pétrole".

Petroleum Abstracts

http://www.pa.utulsa.edu/PA/pa_frames.html

Petroleum Abstracts contains the ten most recent years' information from a database developed and maintained at the University of Tulsa. The Petroleum Abstracts service provides information products and services to the global petroleum exploration and production industry. These products cover the topic areas of the geosciences, drilling, reservoir and production engineering, shipping and storage and other technologies relevant to the upstream petroleum industry.

The service is an integral part of The University of Tulsa and is funded by the

industry that it serves through subscriptions and other charges. The database offers bibliographic citations and abstracts to worldwide journal literature, and details of patents, meeting papers and government reports.

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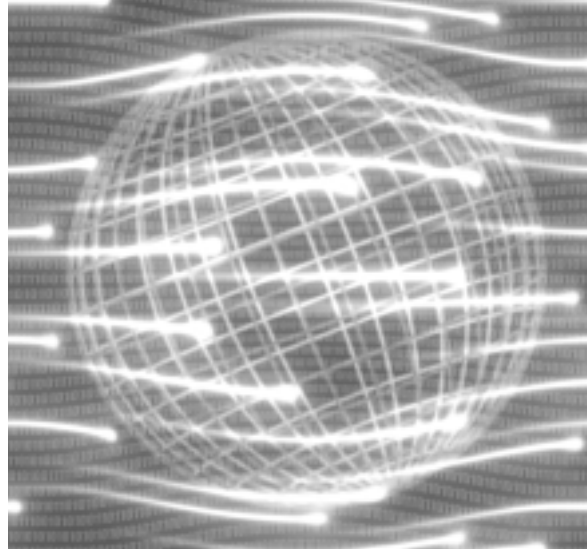
**PER DIVISION SPONSORED PROGRAMS
SLA ANNUAL CONFERENCE, LOS ANGELES JUNE 2002**

| Day / Date | Time Slot | Title / Speaker | Description | PER Vendor Sponsor(s) |
|-------------------|------------------|--|---|---|
| Sun 6/9 | 3:30 – 5 PM | 2001-2002 Board Meeting | Meeting of the current Board. All PER members are welcome. | Engineering Information Corporate Book Resources |
| Mon 6/10 | 11:30 – 1PM | Resource Conservation: NIMBY- Now In Your Back Yard. Speakers - Jim Chace, Director of the Pacific Energy Center in San Francisco, and Abigail Martinez, the Los Angeles Department of Water and Power | Remember last year's power crisis in California? Can it happen in your state? Industry experts look at energy and water issues and how they will impact our lives. Learn how you can incorporate conservation at home and at work. A panel of resource and efficiency experts will discuss the water and power issues as they impact us today. Jointly sponsored with the Environment and Resource Management Division. | |
| Tue 6/11 | 9:30 – 11 AM | Consolidation of Companies Speakers – Sue Brewsaugh Boeing, Libby Trudell, Dialog, and Frank Lopez, ChevronTexaco | Have you been merged, consolidated, divested or acquired? Join our panel to discover how different companies and organizations have dealt with these challenges. Perhaps you can find some golden nuggets that ease your often bumpy road towards consolidation. Jointly sponsored with the Science and Technology Division. | |
| Mon 6/10 | 9 – 11PM | Networking Reception | A relaxing late evening of dessert and networking for members of the PER along with our colleagues in the Transportation, Geography & Map, and Engineering Divisions. | |

| Day / Date | Time Slot | Title / Speaker | Description | PER Vendor Sponsor(s) |
|------------|-------------|--|---|-----------------------|
| Tue 6/11 | 7 – 8:30 AM | Applications of Geographic Information Systems Speakers - Marvin Penner, PG&E Natural Resources Carol Brandt – U.S. Dept of Transportation, and EIP Associates, Los Angeles | Geographic Information Systems are critical tools for accessing and managing data for many industries. A panel of industry practitioners will talk about their experiences and applications in utilizing various tools. Jointly sponsored with the Transportation, Environment and Resource Management, Geography & Map, and Engineering Divisions. | Petroleum Abstracts |
| Tue 6/11 | 11:30 – 1PM | Annual Business Meeting / Lunch | Ticketed Event #675 - \$35.00 | Questel Orbit |
| Tue 6/11 | 3:30 – 5PM | Portals for the Energy Industries Moderator – Marlene Vogelsang Speakers - Peter Katz, Engineering Information and Will Goetz, Divine | Information is more voluminous and diverse than ever. Many users want public domain and proprietary information access through a single user interface. Portal products help users with customizable interfaces and powerful search engines. Come learn how they work and how they can enhance information services for your organization | Factiva |
| Wed 6/12 | 7 – 8:30AM | "Invisible, but not Buried.....Buried, but not Invisible -- Internet Energy Resources" Speaker - William R. (Bill) Crowley, President, Competitive Analysis Technologies | The Internet is a vast and dynamic information resource that requires specific techniques and tools to find that needed bit of energy information. Let's put on our Sherlock Holmes Deerstalker and look beyond the search engines for the gold mines of Internet Energy Information Resources. This interactive session will challenge you to think "outside the librarian's box". | Editions Technip |
| Wed 6/12 | 3:30 – 5PM | 2002-2003 Board Meeting | Meeting of the new Board. All PER members are welcome. | |

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