

Knowledge Management Panel

Knowledge Management. What does it mean? There is not a single answer to that question as the definition is context specific. Each organization decides how it will define the process and determine what strategies are required to meet their specific goals. Come and hear 4 "practitioners" discuss what it means to them and their organization. Expect to hear about lessons learned, strategies and practical 'how-tos'.

The members of the panel will discuss:

- Their role within their organization
- Skills needed to be an effective knowledge manager
- Projects they have been involved in and how they added value
- Challenges they face in their job and how they have overcome them

The Panel:

Heather Ritchie, Knowledge Manager, McCarthy Tétrault

Karin Heiss, Knowledge Manager, PwC

Laura Purves, Knowledge Management Consultant

Laura Knapp, Manager, Knowledge Services, Ontario Securities Commission

Date: Thursday November 22, 2007

Time: Registration and networking – 5:30-6:00

A light dinner of sandwiches and salads will be available.

Panel discussion: 6:00-7:15

Location: Ontario Securities Commission

20 Queen Street West

22nd Floor

(Please note elevator access is restricted after 6:00)

Cost: Members: \$15.00

Non-members: \$25.00

Students/Not employed/Retired: \$10

Registration information:

The SLA Toronto Chapter requires payment with registration. Payment can be made via Paypal or by cheque. For registration details visit the website.