



SLA San Diego Bulletin

February 1999

Volume 39 Issue 1

From the Desk of the President

Thanks to the generous support of the San Diego Chapter and my employer, National University, I've just returned from SLA Winter Meeting in San Francisco where the majority of the meetings revolved around the mysterious DACOLT, which is, according to Toronto Chapter President Ulla de Stricker, SLA Officer Boot Camp.

The most important meeting I attended as President was the Chapter Cabinet (that is, all of the chapter presidents/presidents-elect) meeting held on Friday afternoon and chaired by Anne Abate.

Let me make a comment about Anne before I continue. Anne has impressed me during this past year as a person with unending energy. Not only was she Chapter Cabinet Chair, she also has a full time job, and was a doctoral candidate. During the year she sent us innumerable updates on Association business and managed to personally call all 100+ presidents! That's amazing. Having this kind of energy seems to be a trait for Chapter Cabinet Chair. Sandy Spurlock, Cabinet Chair Elect, is also the Second Southwest Conference Program Committee Chair.

Now back to the meeting. It was at

the Chapter Cabinet meeting that I learned it is through Chapter Cabinet that changes (improvements) in policies and bylaws take place. If a member has an idea, he or she takes it to the local Chapter President. That President then has the responsibility to take it to the Chapter Cabinet for discussion and possible motion for a resolution to be sent to the Board of Directors. Significant items to come out of this Chapter Cabinet Meeting were:

Highlights of Chapter Activities:

- Kudos are in order for Inc. (magazine's) January 1999 cover story which featured librarian, Lisa Guedea Carreno of Highsmith Inc. More positive coverage like this is encouraged. Don't be shy. We must learn to toot our own horns even when it's not on such a grand scale as this.
- Anne and Sandy reviewed all the Chapter web-pages! The ones

that Anne thought were GREAT are: Cincinnati, Oregon, San Andreas, San Francisco Bay, Sierra Nevada and Toronto. Check these out to see what makes them successful.

- Many chapters are now doing their bulletin in an electronic format and foregoing paper. Although there is no policy that it has to be in print, a long-standing tradition dictates that copies be mailed to the Board of Directors and selected chapter

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From the Editors

The SLA San Diego Bulletin is Published four times a year. Chapter members are invited to contribute articles. Deadline for submission of copy to editors :

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November 1st

Make submissions to:

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PRESIDENT'S MESSAGE

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presidents.

New Business:

- The Washington D.C. Chapter has developed criteria for determining who would be eligible to receive stipends to ensure that individuals from around the world will be able to attend GLOBAL 2000 (Brighton, UK, Oct 2000). The Chapter is encouraging other chapters to become active in raising money to sponsor a librarian from a developing country themselves, or contribute money to the sponsorship of a librarian. The Outreach Subcommittee is headed by DC/SLA President Daille Pettit (dpettit@ahma.com) who will work with chapters wanting to participate.

- A motion was passed to send a Resolution from the Chapter Cabinet Chair to the Board of Directors recommending that budget provision be made for any Board member to visit all chapters at least every other year. Current policy is that the President or President-Elect can make Chapter visits every three years, if requested and if funding is available. The rationale is to expand the pool of available Board members making Chapter visits.

Attending DACOLT meant an opportunity to meet and talk to officers from other chapters and to learn from them. It meant that I have a better understanding of my role as President, and it also

EDITORIAL

A NAME CHANGE FOR THE ASSOCIATION

The contentious issue of a name change for our professional association surfaces like a noisome weed every couple of years, and here it is again. It's my feeling that if there were any clear alternatives we would have made the change by now, but there is no combination of meaningful words that readily rolls off the tongue. And there is the contingent which doesn't want to let go, for better or worse, of "librar*".

Let's face it: "Special" Libraries Association says nothing to anyone but us, who already know what it signifies. I personally do not say to others that I'm a special librarian, nor that I am a member of the Special Libraries Associa-

tion; I always say "my professional association" did this or that. The explanations, humorous or otherwise, are just too much to deal with. One person at the San Francisco town meeting said that when their chapter had a sales booth at a conference, people would approach them thinking the organization's purpose was libraries for special education. That's a new one. Another SLA chapter did a survey of its members on a proposed name change (maybe we should do that too), and one very useful observation came out of the results: that "*Specialist*" or "*Specialized*" Libraries Association would much more accurately describe us, and people might actually get a glimmer of what it is we do. But neither of those rolls nicely off the tongue, and one could argue that "Association of Certified

Public Accountants" is possessed of more pizzazz. Another proposal was to acronym-ize the name: "SLA, the Association for ..." In the UK the Association of Special Libraries (Aslib) did just that, and every time one says "Aslib", one has to explain what it means.

To keep "librar*" or not: I personally would opt to keep it (no sentimentality involved, and it *is* old-fashioned). At least it means something to the public at large. For most of us are not "information scientists", and ASIS already has that distinction; "information professional" (wha?) is already represented in the Association of Independent Information Professionals (for info brokers). The computer industry has purloined titles like "information specialist" (software help desk), and "knowledge management" - though I'd guess the last will be in the running for name

large candidates. That leaves us ...very little. What to do? Will we be addressing the issue in 10

during the Spring Seminar. This award is an exciting new program by our chapter that not only provides a student with financial aid during their education, but also adds a marketable additional honor to their resume.

CALL FOR SUPERCEDED "WHO'S WHO IN SPECIAL LIBRARIES" DIRECTORIES

The Board suggested that members donate their superceded directories to library students who would otherwise have to pay about \$40 to receive them. Please give any of your

STUDENT AFFAIRS

SLA-SD TO AWARD SCHOLARSHIP

Last year your chapter board approved a \$600 annual scholarship for library students. The San Jose State University-Fullerton Library School Program manager and associate professor, Dr. Debra Hansen, has been gracious enough to accept the responsibility of managing the selection of a student recipient for this award. She and the Scholarship Committee at SJSU's Library School will advertise the scholarship, receive and review applications, and recommend a finalist. The criteria to be evaluated will be:

1) academic standing (GPA); 2) completion of the three core library classes; 3) membership in the San Diego Chapter of SLA; 4) residence in San Diego County; and, 5) a one page written letter to Dr. Hansen (PO Box 4150, California State University, Fullerton, Fullerton, CA 92834-4150; tel: 714/278-7288) describing the applicant's interest and commitment to working in special libraries. Dr. Hansen posted and mailed flyers February 1 with a submission deadline of February 26. The committee will submit their decision to the San Diego Chapter by March 5th so that the student award can be announced and presented

MEMBER NEWS

**MARTHA MCPHAIL IN
EL SALVADOR**

Martha McPhail (San Diego State University) is spending Spring Semester on leave from San Diego State University. She was selected as a Fulbright Scholar and is living and working in San Salvador, El Salvador from January through June. She will be cataloging a special collection of rare books at La Biblioteca Gallardo, a special, private library located in a colonial hacienda. She has full privileges at the American Embassy where she receives her mail and e-mail. She will write about this project more fully when she returns.

**SLA-SD MEMBERSHIP
DIRECTORY UPDATE**

SLA-San Diego members are receiving with this issue an addendum to the annual Membership Directory. We are welcoming 15 new members since the directory was printed. Also note the various phone and address changes that have taken place since then. If you haven't already done so when you renewed your membership, remember to send any changes to the SLA national office in Washington, DC. That office sends the me monthly notices of changes to the membership database, and these are used to update our local database. Any additional changes may also be sent to me at mgray@acusd.edu.

These are changes that just missed the printing deadline for the addendum. Please add them to the Notes page.

Address change:

Ann Payne
14488 Mussey Grade Rd,
Ramona, CA 92065
Phone: 760-788-1398

Name change:

Donna Dutton (formerly Donna Gehres)
Information Services Coordinator
Amylin Pharmaceuticals, Inc.
9373 Towne Centre Dr.
San Diego, CA 92121

Temporary Phone Change:

Deborah Kegel, Interim Dept.
Head
619-534-1214
619-534-1215 (Permanent
number after Deborah's term is
finished.)

Spelling correction:

Judy Thompson's e-mail address
is jdthompson@home.com

Marjo Gray
Membership Chair

PROGRAM NEWS

SPRING PROGRAM UPDATE

Its February and time to share with you my plans for the spring's programs. In addition to the Spring Seminar on March 19th, we have two programs coming up that I know you'll all want to attend.

On February 26th, Judy Weedman, faculty member at San Jose State University, will come to San Diego to talk to us about the Fullerton (San Jose) Library Science program, and to give us her vision of the future of library education. In light of Berkeley's recent decision not to seek ALA accreditation, I think Judy's thoughts will be very timely. Linda Counts will host the program at Commonwealth International University in Mission Valley, from 2 - 4pm. You should have had your flyer by now.

Our April program is one I think you'll all enjoy. I'm all for professional development and keeping up with the latest advances in new technology, but once in a while I like to inject a little -- no, a lot of -- fun into our programs. On Thursday evening, April 22, our chapter and the Friends of the SDSU Library will co-host a talk by Richard Lederer, the co-host of KPBS Radio's popular hour-long show "A Way with Words," which airs each Sunday at 10 am and 5 pm. "An Evening of Language, Laughter, and Libraries" will unfold in the SDSU Library. Dr. Lederer has written thousands of articles and more than a dozen books on the glories and oddities of the English language. As he says on his Web

page (<http://www.pobox.com/~verbivore>) it is the only language in which "you drive on a parkway and park in a driveway and your nose can run and your feet can smell." Dr. Lederer will take you on a joy ride through the mother tongue and will welcome questions about any aspect of language. He will also be available to sign and inscribe his books. Look for a flier in early April.

Michael J. Perkins
President-elect

SAVE MARCH 19, 1999 FOR SLA-SAN DIEGO SPRING SEMINAR!: TODAY'S DOCUMENT DELIVERY: HOW TO? CAN I? WHERE WILL? CAN I REALLY?

Ten years ago it was easy to determine how to get a document delivered because there were limited suppliers. Today with electronic publishing, the Internet, electronic document delivery, information brokers and even overnight Interlibrary loan you would think things would be easier. However, you may now have to determine:

1. Is the document available online?
2. Is it available now only from the publisher?
3. Is copyright compliance being followed?
4. What about quantity discounts?
5. How do I get those hard to find articles that I can never find?

Learn the answers to these questions and more at the Special Library Association San Diego Chapter's Spring Seminar to be held at

the Radisson Hotel in La Jolla on Friday March 19, 1999. Come and hear from vendors and professionals in the field who will share their solutions to this myriad of problems.

As a bonus an exercise physiologist from the American Council on Exercise will give us tips on how to work out those kinks after spending too much time in front of our terminals.

Registration information will follow, but for now, mark off Friday 3/19/99 on your calendars and save some of that professional development money you have so wisely saved for this fiscal year in-service training.

Scott Fischer
Co-Director

SLA VIDEO CONFERENCE: DEMYSTIFYING THE LICENSING OF ELECTRONIC RESOURCES

The SLA Spring Videoconference, sponsored by LEXIS-NEXIS, will occur March 4, 1999, 10am-1pm, at the Sues Room in UCSD's Geisel Library. Seating is limited to 80 people - contact Allyson Collins (619 822-0498) to reserve your seat. There is no charge for the program. As today's information professionals manage increasing amounts of electronic information, licensing agreements are a fact of life. If you're searching for a way to better understand exactly what a licensing agreement is and what your rights are, you won't want to miss this important videoconference. You'll get the background you need

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to better negotiate license agreements for your organization!

AHEAD OF THE CURVE: SECOND SOUTHWEST REGIONAL CONFERENCE

Fifteen tried and true braved the dark and rainy streets of San Francisco to attend the 7:30am meeting of the planning committee for the Second Southwest Regional Conference. One member I happen to know of got lost on the way but refrained from calling 911 or the lifeguards. The conference, entitled "*Ahead of the Curve*", will be held Wednesday, April 5 (continuing education day) through Friday, April 7, 2000, at the Shelter Pointe Hotel and Marina in San Diego. The seven SLA chapters in the southwest US will take part, with the following responsibilities: Rocky Mountain (treasurer and PR), Rio Grande and Texas (programs), Southern California (vendor relations), Oklahoma (continuing ed; participation somewhat in doubt), San Diego (local arrangements), and Arizona (PR). Your chapter was represented by President Gretchen Gabbert, who is Conference Chair, President-Elect Mike Perkins, and me (Bulletin Co-Editor). Progress to date looks like this:

Arizona had held a logo contest and we voted on all the submitted designs. Polin Lei (treasurer of the Arizona chapter), won our vote and a prize of payment of SWRCII registration or the cash equivalent. You'll see her design on all SWRCII publications. Also, Arizona will have a flyer ready for the annual meeting in Minneapolis. A preliminary program

should be ready by October 1999, with all meeting info but room assignments.

There will be two program tracks for Thursday, April 6 and half of April 7: 1) Technological change; 2) Convergence of entertainment, information and education. Sandy Spurlock and her committee had had a couple of telephone conference calls thus far and has a tentative list of keynote speakers (including Irwin Jacobs, president of Qualcomm). Wendy Schultz of the World Futures Studies Federation has agreed to work with SWRC, as she has done with other SLA groups in the past. Facilitators and speakers for the smaller sessions could be drawn from our own ranks. Brainstorming and planning for other sessions continues.

Oklahoma was trying to find people to serve on the continuing education committee, but in the meantime Carol Campbell of that chapter, and Doris Helfer (So Cal), would contact MLA, SLA, and ASIS to get info on their CE course offerings.

Doris Helfer is heading up the vendor effort for the Technology Fair (to open on Wednesday evening, April 5) with a reception, and run through Thursday and half-day Friday). She plans on sending out letters of invitation to 400-500 vendors, with participation on a first-come, first-served basis. Exhibiting fees will be \$500. There will be room for 20 vendors' tables in the large room called Point Loma III, with a further two in the adjacent foyer (also used for conference registration).

San Diego is waiting in the wings

for its part to play in local arrangements, and as April 2000 approaches there will be lots to do. We will be twisting SD chapter members' arms to join in.

Judy Thompson
Bulletin Co-Editor

TRANSBORDER LIBRARY FORUM = FORO: MEXICALI, MARCH 1999

SLA-San Diego Chapter members are invited to participate with colleagues who also live along the US-Mexico border at the IX Transborder Library Forum: "FACING A NEW MILLENNIUM OF INFORMATION", March 4-6, 1999 in Mexicali. This Foro offers a wonderful opportunity to meet our Baja California neighbors in an intimate, festive setting. SLA has been a principal sponsor of the Foro for several years. SLA presidents attend, present keynote addresses, and represent our Association's interest in expanding our member services to Mexico. Several SLA officers and lay members play active roles in organizing and/or making presentations at each Foro. As San Diego State University Library is co-hosting, I myself am actively working on logistics for the IX Foro in Mexicali. Each Foro offers opportunities to share information about institutional treasures, digitization projects, managing electronic serial subscriptions, etc.

For IX Foro, San Diego Chapter President-Elect Michael Perkins is making a presentation on locating international business information on the Internet. SLA President Suzi Hayes will attend as she did last year's Foro in Riverside. Other SLA officers, members, and staff active in Foro include Jesus Lau, Charlene Baldwin, Ruben Martinez Rocha, Jennifer Stowe, Amelia Chavez de Nishikawa, and Dorothy McGarry.

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Canadian colleagues such as SLA Past-President Sylvia Piggot contribute their perspective which makes these presentations triply insightful! Following the day's sessions, participants enjoy Mexican buffets, mariachi music, ballet folklorico, dancing, and informal networking. It's always great fun! Several successful cross-border cooperative projects have begun during these festive Foros.

The drive through our San Diego/Imperial County desert with its magical springtime wildflowers and blooming cactus will charm you. Spending the weekend in Mexicali, interacting with SLA leaders, meeting your Mexican colleagues, and establishing lasting cross-border connections will be a memorable experience.

SLA does encourage its members to participate in this grassroots conference. SLA is seeking to internationalize our Association, to cross borders, and does urge us to take up the challenge. You'll be glad you did! For more information on the Mexicali Foro, please contact me, or check the Foro Website at <http://www.mxl.cetys.mx/foro/>
Martha McPhail
Cataloging Chair

SAN FRANCISCO SNIPPETS

SLA's winter business meeting, with 300 attendees, was held at the Hyatt Regency in San Francisco, January 21-23. This preceded the Winter Education Conference, during which courses were offered at the conference hotel, ac-

companied by a technology fair with about 30-35 vendors exhibiting. The business meeting each year consists of various HQ-level committee and the SLA main board meetings, division and regional conference planning meetings, including the Second SW Regional Conference (see report, p. 7).

A big part of the winter gathering is DACOLT, the meaning of which escapes nearly everyone, and a proposal is out to make the name more meaningful. DACOLT means "Division and Chapter Officer Leadership Training", and when members ascend to the heads of chapters and divisions they commit to attending DACOLT at the annual and winter events. You even have to sign in. If you're not an SLA Big Board member, there is nothing else to do at winter meeting, so if you happen to be around and feel you can't go swanning off to the art museum ALL day, you may as well go, even though you've been there five or six times before (voice of experience). DACOLT can have its ups and downs, but for newbies it is undeniably of use: to hear what's what and who's who. The mystery of what the Chapter Cabinet is is not quite solved, but elucidated in some small way.

The SLA Big Board, as I like to call it, meets over two days at the winter meeting. It consists of the President (currently Suzi Hayes), President-Elect (Susan DiMattia), Past President (Judy Field), four Directors, four Cabinet Chairs (two Division Cabinet, two Chapter Cabinet), the Treasurer and the Secretary. I mean - what's a Chapter Cabinet, much less a Chapter Cabinet CHAIR? It's all the presi-

dents/presidents-elect of all the SLA chapters, and one person is elected to sit on the Big Board to represent all of those luminaries. Same with divisions. I haven't figured out what the Directors do yet - that's for next year, when I sit in on DACOLT for the seventh time.

Judy Thompson
Bulletin Co-Editor

Note made in writing pad: "Why are some people instantaneously boring?"

HEAR YE! HEAR YE!

One innovation at this year's mid-winter gathering in San Francisco was a Town Meeting. SLA's new Senior Director for Leadership Development, Linda Broussard (see p. 13), led the meeting, which focused on issues rather than specific proposals. Such topics as governance, the new headquarters structure, and a possible name change for the organization more than filled the 90 minutes set aside for the meeting.

The liveliest discussion centered on a name change for the organization. Although this was discussed and debated at some length not so long ago, it seems that many people feel that the name "Special Libraries Association" doesn't tell other professionals and the public what we are really all about. Some even objected to, as they called it, the "L" word in the title, feeling that it was old-fashioned, and not reflective of the true nature of our work. There were complaints that chapters are losing members to other organizations with "information professional" or "intelligence" in their names.

All the comments, however, weren't in favor of a name change. Many members defended the "L" word as being central to SLA's mission, history, and

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HQ NEWS

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future. They warned against trendy terms and buzzwords that can focus attention for a while, but are quickly replaced by the next "new thing".

No decisions were made. Those who were in favor of a name change were encouraged to come up with some suggestions, and bring them to Minneapolis next June. I can't wait to see what they come up with!

(See the Editorial, p. 4)

*Mike Perkins
President-Elect*

HQ SOFTWARE ADVANCE

BIG news from Headquarters: Maurice Harris, SLA's Senior Director, Computer Services & Technology, presented the new Association Management System in San Francisco. The system will be live March 1, 1999, and has the following capabilities:

- Supports standard AMS components: membership, dues, subscriptions, committees (VIP), professional development, trade show management, fund-raising, and sales order entry
- Verifies member addresses
- Members-only Web site authentication
- Update/View membership information via the Web
- *Who's Who in Special Libraries* online.

In other words, we will be able to communicate online with HQ. Updates that we input (names, address changes, etc.) will be reviewed and uploaded within 24 hours. We will be able to find a variety of

member/chapter information. For example, we can do a search by chapter and get a complete list of current members. Training will be forthcoming via Leadership Updates, Annual Conference workshops, and *Information Outlook* articles. This is truly great news!

Gretchen Gabbert, President
SLA PROFESSIONAL DEVELOPMENT COMMITTEE MEETING

SLA's seven-member Professional Development Committee (PDC) meets three times per year: once at the SLA Winter meeting and twice during the Annual Conference. The committee's charge is to work with the Director of Professional Development on the SLA staff (currently Valerie Taylor) to review and endorse the professional development and career guidance programs offered to the membership, and to recommend policy for the Association's involvement in the accreditation process in library education. Members are appointed to the committee in three-year rotating terms (so that every June there are two new people coming on and two going off). Agenda highlights from the committee's recent meeting in San Francisco:

- **A special presentation by Suzi Hayes, SLA president, on the upcoming "Congress on Professional Education".** This congress is being organized by ALA as a result of concerns about the changing scope of library education departments and the accreditation process. Suzi is a member of the steering committee for the congress which will be held April 30-May 1 in Washington, DC. Barbara Spiegelman will

SLA TAPS BROUSSARD TO HEAD LEADERSHIP DEVELOPMENT

Linda N. Broussard has been selected to serve as Senior Director for Leadership Development for SLA. She will be responsible for the education and communication of activities relating to SLA's volunteer leadership, excluding the Board of Directors. Linda has a rich background in association management and leadership development. Before joining SLA, she directed the funding, development and training for local units of the American Society of Civil Engineers. She has served in similar capacities for Meeting Professionals International and the Young President's Organization. Linda began her career in association management with the Texas Hospital Association, rising through the ranks to become vice president of association governance. Linda Broussard may be reached by calling 1-202-234-4700, extension 682, or via electronic mail at linda@sla.org.

CALENDAR

FEBRUARY 1999

- 26 Judy Weedman, SJSU
The San Jose/Fullerton Li-
brary
Science program and the fu-
ture
of library education.
Commonwealth Interna-
tional
University, Mission Valley,
2 - 4pm.

MARCH 1999

- 4 Demystifying the Licensing
of Electronic Resources
Spring Videoconference,
10am-1pm (see report, p. 7)
UCSD Geisel Library, Sues
Rm
Contact Allyson Collins,
(619)822-0498
- 4-6 IX Transborder Library Fo-
rum,
Mexicali (see report, p. 9).
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(see report, p. 7)
Radisson Hotel, La Jolla.
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Searching for the Librarian
and Information Specialist:
Using PubMed and Internet
Grateful Med to search
NLM's
Databases. Online Training
Center www.nlm.nih.gov/

- gov/
mar/online
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vert-
ing to PubMed and Internet
Grateful Med to Search NLM's
databases. Irvine, CA
National Online Training
Center
www.nlm.nih.gov/
- mar/
online

APRIL 1999

- 22 SLA-SD/Friends of the SDSU
Library: "An Evening of

- Lang-
uage, Laughter, and Libraries"
Richard Lederer (see report,
p. 7)
- 22-25 13th Annual Association of
Independent Information Pro-
fessionals Conference,
Berkeley, CA
www.aiip.org/aiipconf.html

MAY 1999

- 24-26 ASIS Mid-Year Meeting
Pasadena Hilton, Pasadena,
CA
www.asis.org

JUNE 1999

- 5-10 SLA Annual Conference
Minneapolis, MN
www.sla.org/
- 24+ American Library Associa-
tion
Annual Conference
New Orleans, LA
www.ala.org

*Christina Keil
Calendar Chair*

Board & Advisory Council Members

Executive Board

(Voting Members)

<u>Position</u>	<u>Name</u>	<u>Phone</u>	<u>E-Mail Address</u>
President	Gretchen Gabbert	619/563-7487	gabbert@nunic.nu.edu
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Past President	Linda Counts	619/686-8605	Lindacounts@msn.com
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Treasurer	Mary Jane Ning	619/550-7607	MJNING@LIGAND.COM
Directors	Deborah Kegel	619/534-1215	dkegel@ucsd.edu
	Scott Fischer	619/535-8227	scott@acefitness.org

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(Non-Voting)

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Strategic Planning	OPPORTUNITY	TO SERVE	
Student Liaison	Pat Knobloch	619/563-7182	pknobloc@nunic.nu.edu

SLA San Diego Bulletin

**Special Libraries Association
San Diego Bulletin
2107 Ft Stockton Drive
San Diego, CA 92103**

SLA San Diego Bulletin

From the Editors

The bulletin is currently seeking submissions for the next issue!

If you are interested in providing a biographical profile, library profile, or an article relating to special libraries, please contact or send contributions to the bulletin co-editors.

Thank you!

Judy & Laurie

If you haven't done so already, subscribe to the new Listserv for the SLA-San Diego Chapter Members.

TO SUBSCRIBE (OR RESUBSCRIBE):

Send e-mail to: listserv@listserv.sla.org with no subject line.

Type the following command in the body of your message:

subscribe SLA-SD first name last name

TO UNSUBSCRIBE:

Send e-mail to: listserv@listserv.sla.org with no subject line.

Type the following command in the body of your message:

unsubscribe SLA-SD first name last name

TO CONTRIBUTE TO THE DISCUSSION:

Send e-mail message to: SLA-SD@listserv.sla.org