



Special Libraries Association Michigan Chapter



WHAT: Best Practices: UM Business School award for Service
The Kresge Business School Library at UM was awarded the Center of Excellence Award in Service by the Business and Finance Division of SLA. A panel of judges presented Kresge Library with the award based on its success in leveraging technology to help bring quality services to all its constituencies. Director Tomalee Doan will speak about the best practices that helped Kresge clinch its first-place finish.

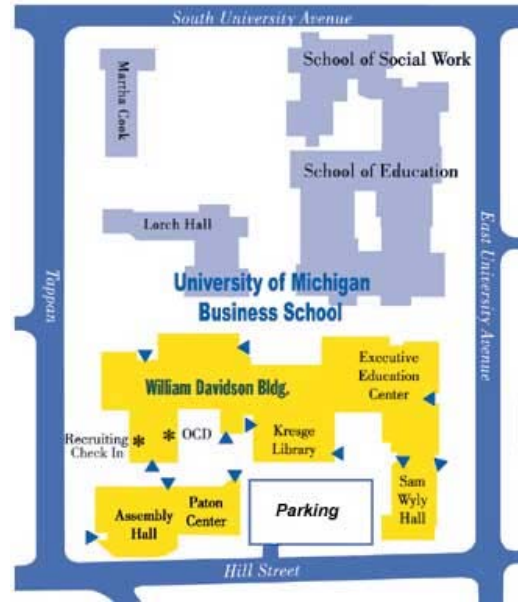
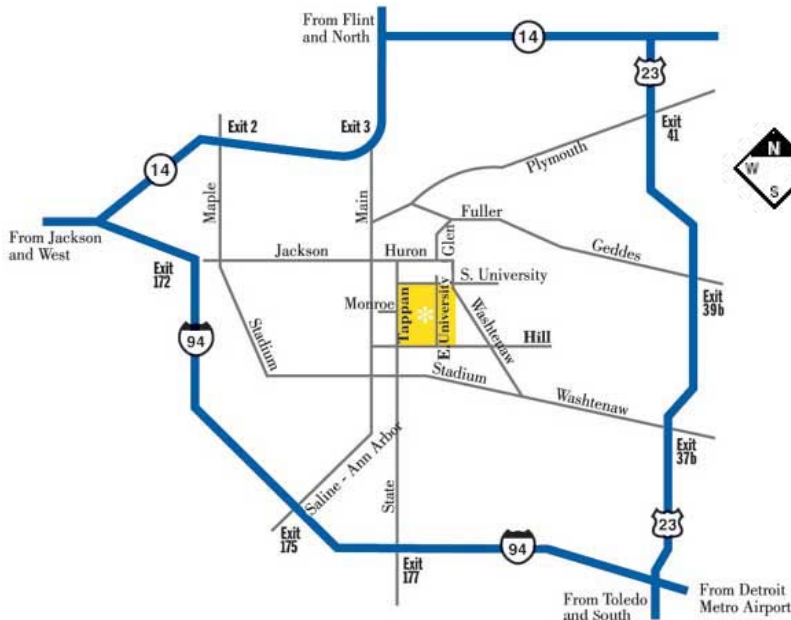
WHO: Tomalee Doan, Director, Kresge Business Administration Library, University of Michigan

WHEN: Thursday, February 12, 2004
5:30 pm Registration and Refreshments
6:15 pm Program Begins
7:00 pm Program Adjourns

WHERE: Michigan Room, University of Michigan Business School, Ann Arbor, MI
The Michigan Room is located within Assembly Hall on the corner of Tappan and Hill Street. Parking is free to the public in the "Staff Parking Only" structure on Hill Street after 5:00 PM. Off-Street parking is also available and is free after 6:00 PM.

From I-94 Take I-94 to the State Street exit, #177. Turn north (right if you are westbound on I-94, left if you are eastbound) onto State Street. Proceed about 2 miles to the intersection of State Street and Hill Street. Turn right onto Hill Street. The second street on the left is Tappan, the western border of the Business School complex. Park in the structure on Hill Street about 1/2 block down on the left.

From M-14 (Westbound from Flint/Plymouth), Take M-14 to the Downtown Ann Arbor/University of Michigan - Main Street exit. Continue on Main Street south 1 1/2 miles to the intersection of Main Street and Packard Street. Turn left on Packard and proceed to the 5th traffic light, Hill Street. Turn left on Hill. The third street on your left is Tappan Ave., the western border of the Business School complex. Park in the structure on Hill Street about 1/2 block down on the left.



Please send your registration to: Joel Scheuher, 1032 Dewey St., Plymouth, MI 48170.

Questions? Call 586-986-7384 or email joel.scheuher@gm.com.

Name: _____ \$13 SLA Member

Affiliation: _____ \$10 Student

Phone: _____ Email: _____ \$16 Guest

Please check if this will be your first SLA chapter meeting: _____ I need a receipt

Please make checks payable to "Michigan Chapter, SLA", Registrations due on or before Friday, **February 6, 2004**

Upcoming Events:

Wed, Mar 31, 2004

Global Issues in Information Center Management

General Motors Vehicle Engineering Center, Warren, MI

Thurs, May 13, 2004

75TH Anniversary Celebration

Dearborn Centennial Library and the Dearborn Inn, Dearborn, MI

RETURN ADDRESS:

Joel Scheuher

SLA Michigan Chapter

1032 Dewey St.

Plymouth, MI 48170

TO: ADDRESS LABEL