

ACCOUNT SERVICES MANAGER-WESTERN NEW ENGLAND

Company:	EBSCO Industries	Location:	Western New England
Status:	Full Time, Employee	Job Category:	Education/Training
Occupations:	Customer Training; Software/Web Training; University	Relevant Work Experience:	2+ years
Career Level:	Experienced (Non-Manager)	Industry:	Education
Education Level:	Masters Degree Library/Info Science		

Job Description

ACCOUNT SERVICES MANAGER-WESTERN NEW ENGLAND TERRITORY

EBSCO Information Services, a division of EBSCO Industries, Inc., is seeking an Account Services Manager for the Western New England territory which includes Connecticut, Western Massachusetts, Vermont, New Hampshire, and Maine.

EBSCO, an international corporation, provides subscription services, electronic databases, and other services to libraries and academic institutions worldwide.

This alternative career opportunity offers the chance to display your strong communication, problem-solving and computer skills with emphasis on electronic journals. The position involves educating customers about EBSCO's print and electronic products and services, working closely with EBSCO's Customer Service Department, and maintaining excellent customer relationships by personal visits to academic, corporate, and public libraries in the Western New England territory.

Basic Requirements:

- Masters degree in Library Science or Information Science.
- 1-2 years of experience in dealing with electronic resources.
- Residency in the Connecticut Valley, Western Massachusetts area.

Preferred requirements:

- strong oral and written communication skills.
- computer skills with an emphasis on electronic journal access and familiarization.

Salary, bonus, expenses, company car and benefits provided. Send resume with salary history via email to ESSRB@ebSCO.com or to HR Manager, c/o EBSCO Information Services, 30 Park Road, Suite 2, Tinton Falls, NJ 07724. EOE