

# North Coast Notes

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<http://www.sla.org/chapter/ccle>

## President's Message

The recent break in the heat has not only convinced me that we might as well continue put off installing the window air conditioner in the bedroom of our century home and get along with the fan a few weeks longer, but that Fall is just around the corner. School supplies occupy prime display space at the local retailers, and it is time to think about the school year, and our chapter year once again.

Sally Fell has been busy planning our meetings already. There will be a variety of venues to not only provide enlightening programs, but plenty of opportunities for networking and catching up and keeping up with your professional colleagues.

Networking, I say? Yes, networking. That is probably the number one reason many of us are members of SLA to begin with. Same old folks, same old talk? Well, think again. We have some real talent in our chapter, and it has been recognized. Be sure to take the time to congratulate our two members who have received recognition recently - Jean Piety for receiving the CTSC Visionary Award, and Michael Keating for SLA's national Member Achievement Award. These are our award winners, but each of us has something to share as well as learn from our fellow colleagues. Please come and share with us at our local meetings!

One of my goals this year is to strengthen our connections with the Kent State School of Library and Information Science. Things

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are changing rapidly with their curriculum, and both our organization and theirs can benefit from the interactions of our real-world information professionals and their students and faculty.

And there's lots going on at the national level, too. Some of you will remember Hope Tillman talking about the task forces that were at work during her visit here in

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November, 2001. And you will play a role! See the article about the new by-laws in this newsletter. And perhaps you participated in the "Refer a Member" campaign in August. Our organization is reinventing itself to keep up with the rapidly changing nature of our environment.

One thing that will always be the same in our chapter and national organization, though - we always need plenty of volunteers! If you are interested in becoming more active in the chapter, please let me know of your interests. Working on the chapter level is a wonderful learning and leadership opportunity. We need you!

Cathy Parker

### Upcoming Meetings:

**September 12, 2002 – 2:00 - 4:00**

"Grant-Seeking Basics" at The Foundation Center Library in Cleveland. Come see their new facility and reconnect with your colleagues.

**October 11, 2002 - 10:00 a.m. - 2:00 p.m.**

Jose-Marie Griffiths at Sheraton Suites, Cuyahoga Falls. Jose-Marie Griffiths will speak on people's behavior as it relates to technology and how librarians may be able to lead others in their efforts to deal with technology. This will be the Cleveland SLA Mandel Lecture for 2002 and co-sponsored by Northern Ohio Chapter of the American Society for Information and Technology (NORASIST).

**November 7, 2002 - 5:30 - 8:30 p.m.**

Career night at KSU with Marty Jaffe, InfoPlace and a panel of information professionals.

**December**

Holiday party at Great Lakes Brewing. Date and time TBA

## Letter from Lauren Marshall, Recipient of the 2002 SLA Conference Scholarship

Dear Members of the Cleveland Chapter of SLA:

I want to thank the chapter for the scholarship that allowed me to attend my first professional conference as a librarian. The SLA conference in Los Angeles was both interesting and enjoyable. I attended a number of programs, visited the vendor's booths, attended a couple of parties, and spoke with many other information professionals about their jobs and experiences. My favorite programs were OCLC's, which explained their new products, and EBSCO's, about e-journals and aggregators. A panel discussion on data visualization was also fascinating. On the other hand, the evening functions were the best opportunity to really have a conversation with the vendors and other attendees. The Reed Elsevier party was terrific, and included a free tour of the Andy Warhol exhibit at the Los Angeles Museum of Contemporary Art. But best of all, I received many leads and pointers for finding a job!

Overall, this was a very positive learning experience, and I am most grateful to the membership for sponsoring my attendance. I look forward to meeting some of you at future chapter meetings.

Sincerely,

Lauren K. Marshall

#### Editor's Website Picks:

My new favorite web site is that of the Cuyahoga County Public Library. OK, the site itself needs some work, but I find the content to be extremely useful! Look under "Home Use" databases.

<http://www.cuyahogalibrary.org>

## New Cleveland Members!

*The Cleveland Chapter warmly welcomes our twin librarian from Nigeria, Ayoku Ojedokun!*

By Raghini S. Suresh, International Relations Chair/SLA Cleveland Chapter

The Cleveland /SLA Chapter is very pleased to be participating in the Twinning Project (<http://www.sla.org/chapter/cdc/twinning.html>) initiated by the Washington DC/SLA chapter. As a part of this project, we have selected a twin and wish to extend a warm welcome to this new international member of our chapter, Ayoku A. Ojedokun from Nigeria. Ayoku holds a B.Sc.(Honors) degree in Chemistry and a Master of Information Science degree (M.Inf.Sc.) from the University of Ibadan, Nigeria. He has over 10 years of professional experience in library services. He is a member of the Botswana Library Association, and the Nigerian Library Association. He participated in the March 1999 Pan Commonwealth Forum on Open Learning presenting a paper entitled: "Distance Education and the New Information and Communications Technologies (ICT): an analysis of problems facing a developing country."

Ayo has served as a librarian in various capacities such as Cataloging Librarian, Systems Librarian, and as Head of the Computer Applications Unit. He is currently working in the Department of Library Services at the University of Botswana (<http://www.ub.bw/home.html>) in Gaborone, Botswana, and is serving as a subject librarian responsible for information services delivery to the Departments of Chemistry, Physics, and Computer Science.

His research interests are information and communication technology applications, information products and services. He is also skilled in web design and management.

Ayo says that "the University of Botswana Library is currently one of the best in Africa in terms of resources and information technology infrastructure facilities."

He and his wife, Josephine, have 3 children-- 2 girls aged 12 and 9 and a boy aged 4.

If you wish to contact him, his email address is [OJEDOKUN@mopipi.ub.bw](mailto:OJEDOKUN@mopipi.ub.bw)

*Rosa Raskin – Another Example of what Special Librarians Really Are*

My name is Rosa S. Raskin and I am COO, WebMaster, Director of Science and Technology for CCIT (Cleveland Center for Information & Technology).

Our heavily used web site includes fulltext materials, hundreds of links to free resources and completes over 10,000 transactions each day (see <http://www.mtsinai.org> and <http://www.mtsinai.org/ccit>).

CCIT was incubated at the Mt. Sinai Medical Center and is a 501(c)3, nonprofit whose broad missions include family and human rights. We co-sponsor a class on Human Rights and Social Justice at Case Western Reserve's Medical School. We were one of the first to include the needed information on the web for 9/11, have a business portal and are also known as the Northeastern Ohio Biotechnology Clearinghouse. Our facility at 3746 Prospect includes a state-of-the-art kitchen and is available for meetings. Our support is from the Mt. Sinai Medical Society and the current CCIT team has supported the health and other missions of the Society for over 18 years.

We are a service organization dedicated to improving the human condition in Northeastern Ohio and around the world. Our goals include improving health, employment, exposure to innovations in technology, enabling research to aid Cleveland to take hold and prosper for future generations and those currently being underserved in any of the areas of our expertise.

Rosa can be reached at either [rxr@mtsinai.org](mailto:rxr@mtsinai.org) or [rosaraskin@hotmail.com](mailto:rosaraskin@hotmail.com)

### Kudos Corner

Our Chapter treasurer, Roni Greenberg, has written an article that was published in **The Journal of Hospital Librarianship**. The article is titled "Community Health Public Library Branch Located in a Hospital," and was in Volume 2, Number 3, 2002.

Submit your own kudos to [shaw@mumfosh.com](mailto:shaw@mumfosh.com) for the next newsletter!

## Chapter Award Winners

### ***CTSC Honors Jean Piety***

The Cleveland Technical Societies Council (CTSC) is a network of technical societies in the Greater Cleveland area. Started in 1941, CTSC informs member societies of activities that would interest them, is a focal point for contact between the business community and society at large, promotes inter-society communication, and encourages careers in the technical professions through career guidance and other educational programs. The Cleveland Chapter of SLA has been a member of CTSC since the early 1960s. I started to represent the Chapter in the 1970s. I also became the Archivist for CTSC.

One large annual event is the Awards Banquet where the Council presents awards to individuals in the technical field and scholarships to seniors in high schools. I was pleasantly surprised last May to receive the 3rd annual visionary award. Previous recipients included Lester Coleman, from Lubrizol, and Robert Ginn, from The Illuminating Company. The text of the award reads:

“The Cleveland Technical Societies Council presents this third visionary award to Jean Z. Piety whose insight, quiet brilliance, wisdom and action have combined with her caring to serve her profession and the Council for more decades than she will probably acknowledge. In the words of a colleague, “She is one terrific librarian.” Since 1980 Jean has led the Department of Science and Technology for the Cleveland Public Library, which she joined in 1957. Truly a librarian’s librarian, Jean Piety is a national authority on engineering standards. Through her Council representation of the Special Libraries Association and the American Society for Information Science and Technology, Jean continues to share her

skills and qualities of character and leadership with generations of students, teachers and business leaders throughout Northeast Ohio.

Conferred with gratitude this 20th day of May, 2002 on behalf of the Board of Governors.”

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### ***Michael Keating Recipient of SLA’s Member Achievement Award***

Washington, D.C., February 21, 2002 - Twenty-three individuals have emerged as the "Best of the Information Profession" and will be honored by the Special Libraries Association (SLA) at their 93rd Annual Conference in Los Angeles, California, June 8-13, 2002. The 2002 class of Awards and Honors winners will have the unique opportunity to inaugurate the first Annual SLA Awards and Honors Premiere (formerly the Closing Gala) at the historic Biltmore Hotel, (site of the 1933 Academy Awards) on Wednesday, June 13, 2002.

The Member Achievement Award is presented to a member of SLA for raising visibility and public awareness of, and appreciation for, the profession and/or the Association. This year's award is presented to Michael F. Keating, Business Development Associate, Nine Sigma, Fairview Park, Ohio, USA. Keating has been instrumental in raising awareness and positive publicity in the field of special librarianship through a series of articles about the Association and profession.

- From an SLA Press Release

## **New Kent State Workshop on Medical Sources**

Six members of the Medical Library Association of Northeast Ohio are developing a new Kent State University School of Library and Information Science workshop entitled Medical Reference Sources for Non-Medical Librarians.

The workshop seeks to introduce participants to resources necessary to answer medical / health-related questions from adults in a non-medical setting. It will familiarize students with both print and web sources and their practical applications. Students will learn to select, evaluate, and use basic medical /health reference sources. This workshop is NOT designed to be a workshop in either reference services or management for health sciences libraries, nor will it focus on consumer health resources and services.

The workshop will meet from 9 to 5:30 on Friday and Saturday, September 27 and 28 and Saturday, October, 12, and it will be repeated in the spring of 2003. Instructors are Gretchen Hallerberg (Cleveland Clinic), Keith Stincic (Huron Hospital), Tom Hayes (Rainbow Babies & Children's Hospital), Sue Arnold, (South Pointe Hospital), Susan Blaskevica (CCPL), and Ruth Fenske (John Carroll University).

The instructors' honorarium will go into a fund for an endowed scholarship for a student interested in health sciences librarianship. For registration information, please call the library school at (330) 672-2782. For information about content, please contact Gretchen Hallerberg (216) 445-7333 or Keith Stinic at (216) 761-7036.

## **Midwest Archives Conference Fall Meeting**

Libraries and archives are allied professions, yet those in one tend to know little about the other. Whether you work in a library and are responsible for archival materials or you just want to learn more about this sibling field, the Midwest Archives Conference's (MAC) Fall 2002 Meeting is for you. It will be held October 10-12 in Rapid City, South Dakota – the “Star of the West” and the gateway to the beautiful Black Hills!

MAC's Rapid City program is designed to provide unique learning experiences for attendees. There will be sessions that present an enlightening overview of the basics of archives management, as well as a series of cross-professional sessions that examine such topics of common interest as using collections for outreach, institutional records management, and the role of professional organizations in our work.

In keeping with the venue of the meeting, there will also be a set of sessions that explores the rich history and heritage of the region. And, as is always the case at MAC meetings, there will also be a choice of instructive and practical pre-conference workshops, this time on digital imaging, exhibit design, preservation management and oral history.

The meeting itself will be held in the Hotel Alex Johnson (<http://www.alexjohnson.com/>). The richness of the region is also reflected in the meeting's impressive array of events and tours. Include the Mount Rushmore National Memorial and Crazy Horse Mountain, the Archives and Museum of Geology at the South Dakota School of Mines and Technology, Landstrom's Black Hills Gold Company, and the State Historical Society's Archaeological Research Center.

## Hints for using SLA's new Lyris List Software

SLA's new list software allows for digest feature for Chapters and Divisions. Following are instructions for logging into the system and changing your settings.

1. Go to: <http://lists.sla.org>
2. Enter your e-mail address and select LOGIN (no password required until you set one up....)
3. Once logged-in, you will see a list of the SLA hosted discussion lists to which you are currently subscribed. At the bottom of the page, you can CHANGE YOUR SETTINGS. Click here.
4. There is a line for each SLA discussion list. Your current lists will have the default "New Items" in the box. This means you are e-mailed when new items are posted. You can change the settings on any of the list to which you subscribe, to any of the following:

**Unsubscribe** - get off list

**No Mail** - you will not be e-mailed, but can check the list via this site

**New Items** - e-mailed when new items are posted

**Daily digest** - receive a e-mail digest of the messages

**Daily digest mime** - Receive all of the daily messages in one e-mail in MIME format. With MIME, each message is received as an attachment to the email.

**Index** - will e-mail you a list of all the subjects posted for the day. (Not yet available - Coming soon!)

At the bottom of this page, you can also change the e-mail address to which the all of your list messages are sent. You can also set up a password, if so desired.

Be sure to go to <http://lists.sla.org> **now** to sign up for the SLA Cleveland Chapter Discussion List! It will not fill up your in box with lots of useless email - the items that are shared are few, brief, and valuable! Messages include upcoming meeting announcements, job posting, student activities, newsletter announcements (since it is now distributed electronically), and other important local news.

We encourage you all to help us make this an effective tool for communication among our local SLA members and colleagues.

## Bylaws Alert! Proposed Bylaws changes must be approved by written ballot

The By-Laws Task Force and Leadership for Special Libraries Association has worked long and hard to revise the national by-laws to come into compliance with the State of New York not-for-profit code and to make our organization more vibrant and able to institute changes to best serve members' needs. The revision to the Association's Bylaws which was approved at the Annual Meeting in June was mailed August 15, 2002. Please exercise your right to vote and return your ballot by October 1, 2002.

Since the ballot must comply with our current By-Laws, it is imperative that you vote! The cost for a second or repeated balloting is a wasted expense, and these changes, carefully thought out and discussed by our leadership representatives, should be implemented to ensure the future of our organization. Details are available on the SLA website ([www.sla.org](http://www.sla.org)). Please return your ballot promptly!

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Editor: Shaw Mumford  
Mumfosh, Inc.  
2541 Edgehill Road  
Cleveland Heights, Ohio 44106-2403  
Phone: 216-321-3384  
Fax: 216-371-4921  
Email: [shaw@mumfosh.com](mailto:shaw@mumfosh.com)

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## Back to School: Benefits of incorporating student volunteers

By Christine Liebson

Do you have projects needing someone with library skills, energy, and some TLC? Consider recruiting a library student volunteer to assist you. Kent State University's School of Library and Information Science is one of the largest in the country and the student body has a diversity of interests from cataloging and reference to web development and information science. Don't let this resource go untapped!

In the competitive employment market for library professionals in Northeast Ohio, many students seek opportunities to hone skills and add practical experiences to their resumes. Furthermore, the skills, insight and dedicated time and effort they bring may also be just what you need.

Creating a volunteer position in your library can give you added flexibility, and you can choose to have them work on a variety of projects as needed, to focus on routine tasks that need regular attention, or to embark on a new project or goal that requires some research and analysis. Depending on your needs and the student's ability and interests, any or all of these may be suited to one or more volunteers.

For example, a student interested in a semester long independent investigation may be able to incorporate an aspect of volunteer experiences at your library to a case study or other project requiring in-depth analysis. Specific courses may offer an opportunity for a student to work with a 'client' to propose solutions to a problem, or improve the usability of resource. For example, as a student I completed a mock 'client' search for a course using DIALOG

databases to help answer a reference question at a library where I was volunteering. Another example might be applying skills learned in a workshop, such as the improvement of resources or finding aids using skills in indexing, database design, or web publishing. Working with a small group of volunteers on a long-term project can also be mutually beneficial to the students and the librarian(s). Several of my peers while in library school worked as a team to research appropriate software for a digital slide library and the procedures for digitizing the slide collection at an area special library.

While defining roles and managing volunteers requires time and effort, the benefits can exceed the costs. To get more ideas on kinds of experiences that might be well suited toward what students are learning, please browse the course descriptions at Kent <<http://www.slis.kent.edu/courses/catalog.php3>>. If you find a course that might be suited to a project at your library, check when it is offered <<http://www.slis.kent.edu/courses/schedules.php3>> and consider inquiring with the instructor to learn more or to announce your opportunity to the members of that class. Some students also post their resumes or samples of their work on the SLIS website <<http://www.slis.kent.edu/people/studentwebs.php3>>.

Get the word out about your opportunity by contacting the Faculty Advisor of the Kent Student Group, Dr. Marcia Zeng, [zeng@slis.kent.edu](mailto:zeng@slis.kent.edu). I am serving as the liaison to the Kent Student Group this year and am also happy to help you connect with students in this capacity. I can be reached at [c\\_liebson@hotmail.com](mailto:c_liebson@hotmail.com).